



सत्यमेव जयते

केन्द्रीय विद्युत विनियामक आयोग
CENTRAL ELECTRICITY REGULATORY COMMISSION



No/9 (1) /2009/APTEL/FOR/CERC

Dated: 19th August, 2014

To,

The Registrar,
Appellate Tribunal for Electricity (APTEL),
Core 4,7th Floor, SCOPE Complex,
Lodhi Road,
New Delhi-110003

Subject: Quarterly Report on the Compliance of the Direction given by the Appellate Tribunal for Electricity in its Order dated 27th January, 2012 in Review Petition No. 5 of 2009 in Appeal No. 181 of 2008 on functioning and performance of Ombudsman and Consumer Grievance Redressal Forums.


Sir,

This has reference to the Order of the Hon'ble Appellate Tribunal for Electricity (APTEL) dated 27th January, 2012 in Review Petition No. 5 of 2009 in Appeal No. 181 of 2008.

2. As directed by the Hon'ble APTEL, the quarterly report on the functioning and performance of Ombudsman and Consumer Grievance Redressal Forums is enclosed as Annexure.

3. It is requested that the report may be brought to the notice of the Hon'ble APTEL.

Yours faithfully,


19/8/14
Shubha Sarma
Secretary

Encl: As above. (8 copies)

Copy to:

~~Secretary, all SERCs & JERCS~~

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Report on the Compliance of the Directions
of the Hon'ble Appellate Tribunal for Electricity in its Order dated 27th January,
2012 in Review Petition No. 5 of 2009 in Appeal No. 181 of 2008
for the quarter ending March, 2014

This report contains the status of implementation of the directions given by the Hon'ble Appellate Tribunal to the Secretary of the Forum of Regulators in its Order dated 27th January, 2012 in Review Petition no. 5 of 2009 in Appeal No. 181 of 2008.

As directed by the Hon'ble Tribunal, the State Electricity Regulatory Commissions (SERCs) and Joint Electricity Regulatory Commission (JERCs) of the concerned States are required to send the detail of vacancies, which exist in Consumer Grievance Redressal Forums (CGRFs) and Ombudsman to the Secretary of Forum of Regulators. The Hon'ble Tribunal also directed to update the status of posts of CGRFs and Ombudsman, the status of grievances disposed by CGRFs and Ombudsman and Standard of Performance of licensees. The report has been prepared based on the information received from SERCs and JERCs.

The report is divided into following seven sections in compliance to the directions given by the Hon'ble Tribunal:

- I. The first section of the report deals with the status of the vacancies in Consumer Grievance Redressal Forums (CGRFs) in the States.
- II. The second section of the report deals with the status of the vacancies for the Post of Ombudsman in the States.
- III. The third section of the report deals with the status in those States where the posts of CGRFs are yet to be created.
- IV. The fourth section of the report deals with the status of those States where the posts of the Ombudsman are yet to be created.
- V. The fifth section is the summary of the vacant positions.
- VI. The sixth section is the status of disposal of Grievances by CGRFs.
- VII. The seventh section is the status of disposal of Grievances by Ombudsman.
- VIII. Status of achievement of Standard of Performance (SOP)

Section – I

Status of vacancies in Consumer Grievance Redressal Forums (CGRFs) in the States

This section of the report deals with the status of the vacancies in CGRFs under the jurisdiction of the respective SERCs and JERCs. The current status of vacancies in quarter ending of June, 2014 as against the status in quarter ending March, 2014 is as under.

Sl. No.	SERCs/ JERCs	Status of Vacancy for quarter ending March, 2014	Status of Vacancy for quarter ending June, 2014
1.	Bihar	One vacancy against the post of Member at Patna since 26.02.2013 One vacancy against the post of Member Purnea since beginning of opening of CGRF Purnea Two vacancy against the post of members at Mzaffarpur (one member has superannuated on 06.01.2014 and one Member has passed away on 11.01.2014	Still vacant Still Vacant Still Vacant
2.	Delhi	No information received for the vacant position of Member (NGO).	Complied Member (NGO) appointed New vacancy created for Member (LAW)
3.	Goa & UTs	one vacancy against post of Member (Technical), Lakshadweep, since 01/04/2010 one vacancy against post of Member (Nominated), Lakshadweep, created since 20/01/2014 One vacancy against the post of Chairman in Chandigarh since 26/04/2013.	Still vacant Complied Still Vacant

		<p>One vacancy against the post of Member in Chandigarh since 21/12/2013</p>	<p>Still vacant</p>
			<p>One vacancy against the post of Member Technical in Chandigarh since 26 04 2014</p>
5.	Jharkhand	<p>One vacancy against the post of Member (Legal) Bokaro since 05.05.2012</p>	<p>Still vacant</p>
		<p>One vacancy against the post of Member (Finance) Bokaro since 01.07.2013</p>	<p>Still vacant</p>
6.	Tamil Nadu	<p>1 vacancy against the post of Member at Mettur EDC since 25-11-2013</p> <p>1 vacancy against the post of Member (legal) at Chennai EDC (West) since 14-07-2012.</p> <p>1 vacancy against the post of Member (legal) at Chennai EDC (North) since 30-11-2013.</p> <p>1 vacancy against the post of Member at Chennai EDC (Central) since 15-01-2014.(Member to be appointed by the District Collector)</p> <p>1 vacancy against the post of Member at Chennai EDC/South (North) since 07-09-2013.</p> <p>1 vacancy against the post of Member (legal) at Salem EDC) since 11-</p>	<p>All Complied</p>

		01-2013.	
7.	Uttar Pradesh	1 vacancy against the post of Judicial Member at Kanpur	2 vacancies against the post of Judicial Member at Gonda Devipatam & Jhansi 5 vacancies against the post of Technical Members at Kanpur. Lucknow, Faizabad, Mirzapur & Meerut.
8.	Chhattisgarh	One vacancy against the post of Member in each CGRF s Raipur, Bilaspur, Raigarh & Bhilai respectively since 04 th March, 2011	Still vacant
10.	Andhra Pradesh	One vacancy against the post of Member (Legal) at CGRF (Rural), APCPDCL since 01.03.2014.	No vacancy
11.	Uttarakhand	One vacancy against the post of Member (Judicial) at Garhwal Zone.	Still vacant
12.	Orissa	No vacancy	One vacancy created against the Co-opted member .Balasore

Note:

- ERCs of West Bengal, Maharashtra, Rajasthan, Manipur & Mizoram did not furnish the status report.

Section -II

Status of the vacancies in Ombudsman in the States

Sl. No.	SERCs/ JERCs	Status of Vacancy for quarter ending March, 2013	Status of Vacancy for quarter ending June, 2014
1	Jharkhand	Vacancy created in the post of Ombudsman since 11.01.2014	Still vacant
2	Uttar Pradesh	One vacancy is created in this quarter.	Still Vacant

Note:

- ERCs of West Bengal, Maharashtra, Rajasthan, Manipur & Mizoram did not furnish the status report.



Section -III

Status of those States where the posts of CGRFs are yet to be created.

This section of the report deals with the status of those States where the posts of CGRFs are yet to be created. The table below gives the current status of creation of the posts of CGRFs in quarter ending of June, 2014 as against the status in quarter ending March, 2013 as under:

Sl. No.	SERCs/ JERCs	Status of Vacancy for quarter ending March, 2013	Status of Vacancy for quarter ending June, 2014
1	Arunachal Pradesh	CGRF not yet appointed by Department of Power, Gov. of Arunachal Pradesh	CGRF not yet constituted by the Department of Power, Government of Arunachal Pradesh
2	Nagaland	NERC has finalized and notified consumer Grievance Redressal Forum & Electricity Ombudsman regulation, 2012. However the sole Licensee in the State i.e. the Department of power, Nagaland have not so far acted upon the provision stipulated in the CGRF & Ombudsman Regulations.	Nagaland Electricity Regulatory Commission (NERC) has finalized and notified the Regulations relating to CGRF & Electricity Ombudsman. the sole Licensee in the State i.e. the Department of Power, Nagaland has not so far acted upon the provision stipulated in the CGRF & Ombudsman Regulations. In this connection, Commission has requested the Commissioner & Secretary, Power Department, Nagaland to implement urgently vide No. NERC/CGRF&OMB/2014/47 dated 21 st May, 2014

Section -IV

Status of those States where the post of the Ombudsman is yet to be created.

This section of the report deals with the status of those States where the post of the Ombudsman is yet to be created. The table below gives the current status of creation of post of Ombudsman in quarter ending of June, 2014 as against the status in quarter ending March, 2014 is as under:

Sl. No.	SERCs/JERCs	Status of Vacancy for quarter ending March, 2014	Status of Vacancy for quarter ending June, 2014
1	Nagaland	NERC has finalized and notified consumer Grievance Redressal Forum & Electricity Ombudsman regulation, 2012. However, the sole Licensee in the State i.e. the Department of power, Nagaland have not so far acted upon the provision stipulated in the CGRF & Ombudsman Regulations	<p>Nagaland Electricity Regulatory Commission (NERC) has finalized and notified the Regulations relating to CGRF & Electricity Ombudsman. However the sole Licensee in the State i.e. the Department of Power, Nagaland has not so far acted upon the provision stipulated in the CGRF & Ombudsman Regulations.</p> <p>In this connection, Commission has requested the Commissioner & Secretary, Power Department, Nagaland to implement urgently vide No. NERC/CGRF&OMB/2014/47 dated 21st May, 2014</p>




Section – V

Summary of the vacant positions

Vacancies in CGRF

1. There are four vacancies in CGRF for the post of Member in the State of Bihar.
2. One Vacancy against the post of Chairman at CGRF, Chandigarh.
3. Two Vacancies against the post of Member at CGRF, Chandigarh.
4. One Vacancy against the post of Member (Technical), Lakshadweep.
5. Two Vacancies against the post of Member at CGRF, Jharkhand
6. Five vacancies against the post of Technical Member in the state of Uttar Pradesh.
7. Two vacancies against the post of Judicial Member in the state of Uttar Pradesh.
8. Four vacancies against the post of member in the state of Chhattisgarh.
9. One vacancy against the post of Member (Judicial) in the state of Uttarakhand.
10. One vacancy against the post of Co-opted Member in the state of Orissa.
11. The posts of CGRFs are yet to be created in the States of Nagaland and Arunachal Pradesh.

Vacancies in Ombudsman

1. The post of Ombudsman is yet to be created in Nagaland.
 2. Vacancy against the post of Ombudsman in Jharkhand.
 3. Vacancy against the post of Ombudsman in Uttar Pradesh
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Section - VI

Status of disposal of Grievances by CGRF

Sl. No.	Name of SERC/ JERCs	Name CGRF	No. of CGRF	No. of Grievances Outstanding at the close of Previous quarter ending March 2014	No. of Grievances received during the quarter ending June, 2014	No. of Grievances disposed during the quarter (April -June, 2014)	No. of Grievances pending at close of the quarter (April - June, 2014)	No. of Grievances pending which are older than 2 months	No. of Grievances pending of CGRF in the quarter (April - June, 2014)
1	Assam	APDCL, Tezpur	8	Nil	Nil	Nil	Nil	Nil	Nil
		APDCL, Dibrugarh		Nil	Nil	Nil	Nil	Nil	Nil
		APDCL, Jorhat							
		APDCL, Hills & Barak		Nil	Nil	Nil	Nil	Nil	Nil
		APDCL, Bongaigaon							
		APDCL, Rangia							
		APDCL, Nagaon							
		APDCL, Guwahati							
	Total	APDCL(LAR) Assam Zone	Nil	Nil	Nil	Nil	Nil	Nil	Nil
		Upper Assam Zone							
2	Andhra Pradesh	APCPDCL1	5	97	56	134	19	1	13
		APCPDCL2		39	82	80	41	0	0
		APEPDCL		84	87	101	70	9	5
		APNPDCL		17	125	38	104	1	5
		APSPDCL		58	54	77	35	9	4
	Total		295	354	430	269	20	27	

Arunachal Pradesh		CGRF yet to be established of Arunachal Pradesh									
3	Total	Nil	188	48	40	196	164	73			
4	Patna		188	48	40	196	164	73			
	Muzaffarpur	3	nil	nil	nil	nil	nil	nil			
	Purnea		42	12	14	40	0	0			
	total		230	60	54	236	164	73			
5	Raipur		8	22	12	18	5	22			
	Bilaspur		26	20	35	11	1	24			
	Raigarh	4	1	0	1	0	0	1			
	Bhilai		1	0	0	1	0	3			
	total		36	42	48	30	6	50			
6	BRPL		276	192	119	349	241	20			
	BYPL		30	38	32	36	16	13			
	TPDDDL	4	122	194	181	135	29	46			
	NDMC		nil	02	02	nil	nil	5			
	Total		0	0	0	0	0	0			
7	UGVCL		9	27	30	6	0	10			
	MGVCL		2	27	24	5	0	11			
	PGVCL, Rajkot		37	103	97	43	2	13			
	PGVCL, Bhavnagar		23	82	72	33	5	11			
	PGVCL, Bhuj	8	4	20	21	3	0	8			
	DGVCL		3	47	48	2	0	12			
	TPL-Ahmedabad		16	57	63	10	0	13			
	TPL-Surat		4	12	16	0	0	12			
	Total		98	375	371	102	7	90			
8	Himachal Pradesh	1	17	10	3	24	4	13			
	FRGC, Kasumpti Shimla		9	11	3	17	4	14			
	Total		9	11	3	17	4	14			

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9	Haryana	UHBVNL	2	64	41	68	37	15
	Total	DHBVNL		20	44	41	23	15
		JSEB, Ranchi		84	85	109	60	30
		JSEB, Hazaribagh		0	0	4	0	4
		JSEB, Chaibasa		NA	NA	NA	NA	NA
10	Jharkhand	JSEB, Medininagar	9	NA	NA	NA	NA	NA
		JSEB, Dumka		NA	NA	NA	NA	NA
		Tata Steel Ltd		0	0	0	0	0
		JUSCO		0	0	0	0	0
		SAIL Bokaro		NA	NA	NA	NA	NA
		Damodar Vally Corporation						
	Total			0	0	4 ✓	0	4
11	Karnataka	BESCOM	5	35	8	26	17	11
		MESCOM		4	2	0	6	1
		HESCOM		42	12	2	52	3
		GESCOM		9	6	0	15	6
		CESC		3	2	2	3	4
	Total			93	30	30	93	25
12	Kerala	CGRF -North	6	66	34	44	56	66
		Central		107	54	78	83	60
		South		66	48	61	53	24
		Trichur		2	5	2	5	9
		KDHPCL		Nil	Nil	Nil	Nil	Nil
		CPT		1	1	nil	2	1
	Total			242	142	185	199	160

13	Madhya Pradesh	Jabalpur	2	383	378	7	0	26	
		Indore	25	48	52	21	0	22	
		Bhopal	19	45	28	36	7	10	
	Total		46	476	458	64	7	58	
14	Maharashtra	Tata Power Company Ltd							
		Reliance Infrastructure Ltd							
		BEST							
		Kalyan							
		Bhandup							
		Amravati							
		Aurangabad Zone							
		Kolhapur							
		Konkan							
		Latur							
		Nagpur(R)							
		Nashik							
		Pune							
		Nagpur(U)							
	Total		0	0	0	0	0	0	
15	Meghalaya		1	0	0	0	0	0	
	Total		0	0	0	0	0	0	
16	Nagaland	NA							
	Total								
			CGRF yet to be established						
17	Odisha	Bhubaneswar	13	16	26	3	0	20	
		Khurda	51	46	73	24	0	25	
		Cuttack	10	153	152	11	0	13	

18	Dhenkanal	109	112	121	100	15	17
	Paradeep	70	108	112	66	0	19
	Rourkela	10	92	88	14	8	10
	Burla	22	109	101	30	25	11
	Bolangir	79	123	129	73	0	52
	Balasore	37	83	90	30	2	28
	Jajpur Road	23	31	35	19	3	0
	Berhampur	119	134	89	164	100	16
	Jeypore	32	62	61	33	-	37
	Total	541	1070	1040	571	153	250
	Punjab	1	17	35	21	4	25
Total	18	35	36	17	2	24	
19	Rajasthan	No information received for the preset quarter					
	Ajmer						
	Jaipur						
20	Jodhpur						
	Total						
	Tamil Nadu	42					
	CHENGALPATTU EDC	1	3	0	4	0	0
	CHENNAI EDC (NORTH)	9	7	7	9	4	1
	CHENNAI EDC (WEST)	1	7	1	7	0	1
	CHENNAI EDC CENTRAL	5	25	15	15	5	3
	CHENNAI EDC/ SOUTH	13	16	11	18	3	1
	COIMBATORE EDC/METRO	5	1	4	2	2	1
	COIMBATORE EDC/NORTH	1	6	3	4	0	1
COIMBATORE EDC/SOUTH	0	1	1	0	0	1	

CUDDALORE EDC	2	3	5	0	5	0	1
DHARMAPURI .E.D.C	0	1	0	1	0	0	1
DINDIGUL EDC	0	2	2	0	0	0	1
ERODE EDC	5	11	10	6	0	0	5
GOBI EDC	5	2	6	1	0	0	4
KALLAKURICHI EDC	4	1	2	3	2	0	2
KANCHIPURAM.EDC	0	1	1	0	0	0	1
KANYAKUMARI EDC	0	15	0	15	0	0	1
KARUR EDC	11	6	12	5	0	0	1
KRISHNAGIRI EDC	0	3	3	0	0	0	1
MADURAI EDC	6	6	7	5	1	0	1
MADURAI EDC/METRO	0	7	3	4	0	0	7
METTUR EDC	7	2	8	1	1	0	1
NAGAPATTINAM EDC	0	4	4	0	0	0	1
NAMAKKAL EDC	1	5	6	0	0	0	2
NILGIRIS EDC	0	0	0	0	0	0	0
PERAMBALUR EDC	2	3	3	2	0	0	1
PUDUKOTTAI EDC	0	2	0	2	0	0	0
RAMANATHEAPURAM EDC	5	11	5	11	0	0	1
SALEM EDC	2	5	4	3	0	0	2
SIVAGANGAI EDC	2	5	2	5	1	0	2
THANJAVUR EDC	0	10	5	5	0	0	2
THENI EDC	0	1	1	0	0	0	1
THIRUPATHUR EDC	1	0	1	0	0	0	0
THIRUVANNAMALAI EDC	0	0	0	0	0	0	0
TIRUNELVELI EDC	0	1	1	0	0	0	1

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Section -VII

Status of disposal of Grievances by Ombudsman

Sl. No.	Name of SERC/JERCs	No. of Ombudsman	No. of Grievances Outstanding at the close of previous quarter ending March 2014	No. of Grievances received during the quarter ending June, 2014	No. of Grievances disposed during the quarter (April-June, 2014)	No. of Grievances pending at close of the quarter (April-June, 2014)	No. of Grievances pending which are older than 2 months	No. of sittings of Ombudsman in the quarter (April - June, 2014)	
1	Assam	1	Nil	Nil	1	Nil	Nil	1	
2	Andhra Pradesh	1	81	44	22	103	99	30	
3	Arunachal Pradesh	1	Dose not arise as CGRF not yet constituted by the Department of Power, Government of Arunachal Pradesh						30
4	Bihar	1	24	11	5	30	24	5 days a week except holidays	
5	Chhattisgarh	1	3	8	10	1	0	43	
6	Delhi	1	10	21	16	15	nil	19	
7	Gujarat	1	18	52	49	21	4	56	
8	Himachal Pradesh	1							
9	Haryana	1	5	8	10	3			
10	Jharkhand	1	6	1	0	7	2	11	
11	Karnataka	1	4	18	6	16		3	
12	Kerala	1	68	20	16	72	30	14	
13	Madhya Pradesh	1	13	5	8	10	9	12	
14	Maharashtra	2							
No Information Received									

	The post of Ombudsman not yet created by the department of Power, Nagaland									
15	Meghalaya	1	0	0	0	0	0	0	0	0
16	Nagaland	1								
17	Odisha	2	14	17	16	15	5	31	68	8
18	Punjab	1	24	31	31	24	12			
19	Rajasthan	1	7	9	5	11	1			
20	Tamil Nadu	1	24	18	21	21	11			
22	Tripura	1	Nil	Nil	Nil	Nil	Nil			
23	Uttarakhand	1	24	10	24	10				
24	Uttar Pradesh	1								
	Total	2	76	51	59	68	39	211	211	
25	West Bengal	1	76	51	59	68	39			
26	Manipur & Mizoram	1	Nil	Nil	Nil	Nil	Nil			
27	Goa & Union Territories	1	Nil	Nil	Nil	Nil	Nil			
28	Sikkim	1	Nil	Nil	Nil	Nil	Nil			

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Section - VIII

Status of Achievement of Standards of Performance

Sl. No.	Name of SERC/ JERCS	The date and Details of notification of SOP by SERC	The date and details of on which the licensee has furnished the report to SERC under section 59(1) for the latest Financial Year	Links to the reports submitted by Licensees	The number of cases in which compensation was made under subsection (2) of section 57	The aggregate amount of the compensation paid	The data and details of the report published by SERC under Section 59(2)
1	Assam		APCPDCL dated 20-Sep-2012, Lr.No.CGM(Comm)/SE(IPC)RAC/D.No.1962			NIL	
2	Andhra Pradesh	Notification published in the Andhra Pradesh Gazette date 22.06.2004.APERC (Licensees' Standards of Performance) Regulation , 2004 (No.7. of 2004)	APEPDCL dated 27-08-2012, Lr.No.CGM/Comm],RAC&Plg./EPDCL/VSP/F:Dkt/D.No.1998/12 APNPDCL dated 15-Sep-2012 Lr.No.CMD/NPDCL/WGL/GM/P lg/F.No.CSC/D.No.134/12 APSPDCL dated 03/08/2012 Lr.No.CMD/SPDCL/CGM/Opm./GM/AE/RAC/F.SOP/D.No.218/12	http://www.apserc.gov.in/AnnualReports/SoP2011-12.pdf	55	Rs. 11,91,539	24-Sep-2012; reports were placed in website http://www.aperc.gov.in/AnnualReports/Sop2011-12.pdf
3	Arunachal Pradesh	SOP Regulation not yet notified by ASPERC, but under process of	NA	NA	NA	NA	NA

4	Bihar	Notification issued on 18.01.2007. On the request of the Board it was made effective from 22.04.2008	The report for all the four quarters of FY 12-13 has been submitted by the licensee.	Report submitted in hard copy.	None	NIL	The report shall be published shortly
5	Chhattisgarh	5th July 2006	NA (The matter being perused)	NA	NIL	NIL	NA
6	Delhi	Delhi Electricity Supply Code and Performance Standards Regulations, 2007 notified on 18th April, 2007.	The details are available in respective True Up Tariff Order.	Hard copies received in the Commission	Information is being collected from Discoms	Information is being collected from Discoms	The details are available in respective True up Tariff Order.
-	Gujarat	Notification No. 10 of 2005 ((UGVCL))	03-06-2014 (Annual Report of FY 2013-14)	http://www.ugvcl.com/so p/index.htm	NIL	NIL	04.06.2014
		MGVCL	19-06-2014 (Annual Report of FY 2013-14)	http://www.mgvcl.com	Nil	Nil	20.06.2014
		PGVCL	24.05.2014 (Annual Report of FY 2013-14)	http://www.pgvcl.com	NIL	NIL	25.05.2014
		DGVCL	4-06-2014 (Annual Report of FY 2013-14)	http://www.dgvcl.com	NIL	NIL	05.06.2014
	TPL-Ahmedabad		27.05.2014 (Annual Report of FY 2013-14)	www.torrentpower.com/regulatory	NIL	NIL	28.05.2014

		Performance) Regulations , 2012					23.04.2013
16	Nagaland						
17	Odisha	The provision for payment of compensation notified vide Notification No. PSERC/Secy./Regu.-61 Dated 2nd December ,2011 effective from 1.1.2012	20.06.2014 for the period from 01.04.2013 to 31.03.2014 (yearly).		NIL	NIL	NIL
18	Punjab						
19	Rajasthan						
20	Tamil Nadu		CHENNAI EDC (WEST)		1	1000	
22	Tripura	Regulation made and publication in Tripura Gazette on 18-01- 2005	Commission made Regulation and publication in Tripura Gazette on 18/01/2005. Report in this regard for last financial year is yet to be furnished by the licensee to the Commission. April-17-2007	Report yet to be furnished.	No report towards payment of compensation is furnished by the licensee	NIL	The last Annual Report published by the TERC for the year 2012-13 where the Standard of Performance were elaborated.
23	Uttarakhand	14/09/2006 Notification No.UPERC/Secy- Supply Cod/05-2528 dated 18/02/2005 Dakshinanchal Vidyut Vitran Nigam Ltd.			0	0	
24	Uttar Pradesh						

		KESCO							
		Madhyanchal Vidyut Vitran Nigam Ltd.				0			0
		NPCL				0			0
		Purvanchal Vidyut Vitran Nigam Ltd.				0			0
		Paschimanchal Vidyut Vitran Nigam Ltd.				0			0
25	West Bengal								
26	Manipur & Mizoram								
27	Goa & Union Territories								
28	Sikkim								
			03/SSERC/SP/2012, dated 14.03.2012	NIL	NIL	NIL	NIL	NIL	NIL