MINUTES OF THE FORTY EIGHTH MEETING OF

FORUM OF REGULATORS (FOR) HELD AT NEW DELHI

Venue : "TAMARIND" HALL, Convention Centre

India Habitat Centre, Lodhi Road

New Delhi- 110 003.

Dates : 10th - 11th June, 2015

List of Participants : At Annexure-I (enclosed).

The meeting was chaired by Shri Gireesh B. Pradhan, Chairperson, Central Electricity Regulatory Commission (CERC) and Forum of Regulators (FOR). He extended a warm welcome to all members of the Forum.

The FOR thereafter took agenda items for consideration.

Day - 1: 10th June, 2015

Business Session – I

Agenda Item No. 1: Confirmation of the Minutes of the 47th Meeting of "FOR" held on 6th April, 2015 at CSOI, New Delhi.

The Forum noted and endorsed the minutes of the 47th Meeting of "FOR" held at Civil Services Officers' Institute (CSOI), New Delhi on 6thApril, 2015.

Agenda Item No. 2: Consideration and approval of Balance Sheet and Audited Accounts of "FOR" for FY 2014-15.

Smt. Shubha Sarma, Secretary, CERC/FOR explained the salient features of the Balance Sheet of FOR for the FY 2014-15. The balance sheet and the audited accounts were considered and approved.

Agenda Item No. 3: Reference from MoP "Reviewing on determination of energy charges for supply of bv a generating electricity company to distribution licensee under already concluded Power Purchase Agreements (PPAs) and where the coal is being sourced from coal mines auctioned or allotted under Coal Mines (Special Provisions) Second Ordinance, 2014 and Rules framed thereunder".

The Forum considered the reference received from Ministry of Power, GOI on Reviewing and Determination of energy charges for supply of electricity by a generating company to a distribution licensee under already concluded Power Purchase Agreements (PPAs) and where the coal is being sourced from coal mines auctioned or allotted under Coal Mines (Special Provisions) Second Ordinance, 2014 and Rules framed thereunder". The same was noted by the Forum for further necessary action by the Appropriate ERCs.

Agenda Item No. 4: Presentation and Discussion on "Electricity Supply Monitoring Initiative".

A presentation (**enclosed** as **Annexure - II**) on "Electricity Supply Monitoring Initiative (ESMI)" was made by Shri Shantanu Dixit, on the Electricity Supply Monitoring Initiative taken up by Prayas Energy Group, a Pune based NGO.

During the presentation, it was conveyed that low voltage, frequent interruptions and load shedding is a concern for electricity consumers in India. Moreover reliable data about supply quality is often missing, which hampers consumers' ability to hold distribution companies accountable. In this backdrop, Electricity Supply Monitoring Initiative has been undertaken, which accesses real-time, reliable data that fills this crucial knowledge gap in empowering consumers. ESMI can be utilized to assess hours of power supply as well as perform comparative analysis of supply quality across different locations. At present, ESMI has been launched at 60 locations across 8 States including 5 mega cities, with a few hundred more locations to be covered in the coming months.

It was also stated that ESMI employs state-of-art internet of things (IoT) technology and a plug-in device that combines a voltage recorder and a communication modem. The devise can be installed at any location in an ordinary power supply socket. The ESM records voltage every minute at its location and sends the data to a central server using a standard mobile data network. This initiative is aimed at providing Regulatory Commissions and other stakeholders with evidence-based feedback to improve effectiveness of various programs. The initiative also provides for sharing the overall supply quality information through its website.

The Forum appreciated the initiative. Some of the ERCs volunteered to use the system for monitoring standards of performance of utilities.

Agenda Item No. 5: Presentation and Discussion on the Study commissioned by "FOR" on "Roll-out Plan for Introduction of Competition in Retail Sale of Electricity".

DR. Sushanta K. Chatterjee, Joint Chief (RA), CERC, explained the context of the study and highlighted that in the light of the proposal for a framework bringing in competition in retail electricity supply in India through separation of carriage and content in electricity distribution as part of the Electricity (Amendment) Bill, 2014, MoP, requested the FOR to evolve model transfer scheme. Accordingly, "FOR" has commissioned a study to recommend on "Roll out Plan for Introduction of Competition in Retail Sale of Electricity (Separation of Carriage & Content)".

After following due process, the "FOR" Secretariat engaged M/s. Pricewaterhouse Coopers (PwC) as Consultant to undertake this study. Simultaneously, the "FOR" Secretariat also constituted a Core Group consisting of experts from academia, industry, NGOs working in the area of energy / electricity, Government / Private utilities, Regulatory officers etc. to examine the options suggested by the Consultant, hold deliberations and provide their expert advice / opinion to suggest various options to roll out separation of carriage and content. A presentation (**enclosed** as **Annexure - III**) based on the draft report "Roll out Plan for Introduction of Competition in Retail Sale of Electricity" was made by the Consultant on the findings of the study undertaken.

The presentation majorly included the objectives for introducing competition in retail supply of electricity, different stages for introducing retail supply competition and alternative roll-out plans.

• Stages:-

• Stage-1 – "Functional Separation of Distribution Utilities": It was proposed that during this stage (with a time-line of 1-2 years), the current discoms would be segregated into distribution and retail supply companies clearly defining their roles and responsibilities while

equipping them with sufficient financial and human resources to take on their roles. Various activities under this stage inter alia include defining functional entities, their roles and responsibilities, allocation of financial losses, transfer of existing PPAs, consumer interface, CGRF mechanism, standards of performance, universal service obligation, tariff determination mechanism, balance sheet segregation, human resource planning and other appropriate technical studies etc.

- Stage-2 "Preparation for Competition": It was proposed that during this stage (with a time-line of 2-3 years, after completion of stage-1) steps would be taken to make the market conducive for retail supply competition, while removing the entry barriers for new retail supply companies, thereby creating a level playing field for all. Various activities under this stage inter alia include allocation of technical and commercial losses, reduction of cross-subsidies, up-gradation of metering, consumer database etc.
- Stage-3 "Onset of Competition": It was proposed that during this stage (this will be after completion of stage-2, and an ongoing activity till the time all categories are open for competition) new retail supply companies would be given licenses to facilitate the retail consumer with choice. Various activities under this stage inter alia include allocation of existing PPAs, consumer switching mechanism, procurement of new PPAs, balancing and settlement, tariff determination, provider of last resort, extension of universal service obligation etc.

Variants of roll-out plan were proposed based on loss reduction and power procurement as drivers of efficiency and competition. In each of the approaches, pros and cons in respect of various critical issues were detailed and recommendations made. The critical issues inter alia include defining distribution functions (i.e., network operations, planning operations, system operations, market operations etc.) cross-subsidy (through universal charge (UC) fund or direct Government subsidy), loss allocation (technical and commercial losses between the distribution and supply companies), cherry-

picking, phasing of competition (top-down approach), universal service obligation, allocation of regulatory assets and losses, allocation of PPAs, metering, balancing and settlement, provider of last resort, consumer interface, consumer switching between the supply companies, standards of performance, determination of tariff, consumer database, etc.

The Forum, subsequent to detailed deliberations on the findings of the study, decided that in addition to the approaches suggested in the study, a framework which provides for bottom-up phasing of competition i.e., initially opening the competition for consumers with a connected load of 20kWand below and gradually opening the competition upwards in phases, may also be designed and included in the report.

The Forum, with the above observation, approved the study report for forwarding to the Ministry of Power.

Agenda Item No. 6: Recommendations of the Standing Committee on Energy (2014-15) on Electricity (Amendment) Bill, 2014.

The Forum noted the recommendations of the Standing Committee on Energy (2014-15) placed before the Parliament on Electricity (Amendment) Bill, 2014.

Day - 2: 11th June, 2015

Business Session – I

Agenda Item No. 7: Interaction of the Forum of Regulators (FOR) with the Members of Central Advisory Committee (CAC) of CERC.

The Chairperson, CERC/FOR welcomed the Members of the Central Advisory Committee (CAC) for an interaction with the Members of the Forum of Regulators(FOR). In his opening remarks, the Chairperson observed that the Central Advisory Committee has been taking up crucial issues relating to the power sector for discussion, analysis and finding possible solutions to the problems aimed at overall development of the sector.

In furtherance to the decision taken during the last meeting of the Central Advisory Committee, a Sub-Committee under the Chairmanship of Shri R.V. Shahi was formed to delve into the issues relating to transmission congestion. The Sub-Committee finalized its report and Shri R.V. Shahi, Chairman of the Sub-Committee presented the report to the Chairperson, CERC/FOR. A brief summary of findings and recommendations of the Sub-Committee are —

- 1. Congestion has become prominent due to advent of merchant power plants, more particularly in specific zones due to multiple reasons.
- 2. The gap between TTC (Total Transmission Capacity) and ATC (Available Transmission Capacity) attributable to States.
- 3. Probabilistic Load forecasting optimization tools be employed for planning.
- 4. Variable load/generation in renewables and its impact on transmission planning needs to be taken care. There is a need to identify balancing capacity to manage the fluctuations.
- 5. Forest clearance being major impediment in timely development of transmission systems.

- 6. TTC/ATC may be improved in near-term by resorting to measures like installation of phase shifting transformers, FACTS controllers and damping controllers, Dynamic reactive power compensation devices such as SVCs, STATCOMs etc.
- 7. Appropriate measures be taken for information dissemination to facilitate stakeholders and operational feedback by SLDCs be made mandatory through appropriate Regulations.
- 8. Reliability standards need to be planned for Indian Power System.

During the interaction of the Members of the Forum of Regulators with the Members of the Central Advisory Committee, the following issues came up for discussion:-

- 1. The current installed capacity exceeded 260 GW, but the peak load met by the system does not exceed 142 GW and therefore, there exists a paradox of unutilized capacity and load shedding for consumers. It has been observed that discoms have been indifferent to power procurement through Case-1 route. Evidently, no new generation projects are coming up. Power generation through diesel is an expensive option. Therefore, discoms should be persuaded to buy power preferably through Case-1 route and avoid load shedding.
- 2. State transmission utilities are found to be adopting a very conservative approach while addressing the issue of intra-State transmission of power. They are required to be encouraged to invest in transmission projects to ensure availability of more transmission capacity.
- 3. The recognized losses of State utilities crossed Rs.80,000 Cr., apart from the unrecognized financial losses of the utilities. Reasons for accumulation of losses inter alia include, non-revision of tariff on a periodical basis, mounting interest costs on loans availed by the discoms, lack of control over AT&C losses, lack of capital investment in up-gradation and augmentation of network etc.

- 4. Valuable suggestions received from stakeholders are often rejected by the ERCs citing mere technical reasons, although such suggestions require the attention of the ERCs on merit basis.
- 5. Timely regulatory interventions will definitely help in mitigating the problems.
- 6. Large number of petitions are pending with ERCs and templates could be prepared to reduce the pendency.
- 7. Discoms should resort to using technology extensively to achieve success in bringing down the losses. If recovery of CoS is not possible for the entire discom areas, at least measures should be taken to initiate recovery of CoS initially in cities / urban areas.

The above realities were noted. However, the following observations were made by the regulators:-

- 1. Financial health of discoms does remain a concern. Fundamentally, structural changes in the basic framework are required to be taken up for addressing this problem.
- 2. For the past four years, all the ERCs have been issuing tariff orders / true up orders (including suo-motu orders) annually.
- 3. Number of petitions received in the Commissions has increased exponentially (viz. CERC alone received 652 petitions in 2014-15 in comparison to 196 in 2008-09). The enormity and complexity of the petitions cannot be undermined. Besides, simple petitions like determination of provisional tariff are also leading to lengthy hearings and substantial efforts of the Commission go into disposing of the petitions.
- 4. As regards AT&C losses, the utilities are generally directed to achieve specific targets and trajectory. Such losses owing to non-adherence to the directions have to be borne by the utilities.
- 5. If tariffs are to be determined truly reflecting the cost of supply, tariff for domestic consumers will be higher than commercial tariff due to difference of losses in transmission. Therefore, regulators take a cautious approach while designing the tariff.

- 6. In most of the States, agricultural consumers are not metered and are highly subsidized. Metering of this segment of consumers would result in (a) correct measurement of loss levels, (b) better power procurement planning and (c) accurate estimation of subsidy required for the category. All this can be achieved if the segregation of agriculture feeders is carried out. However, such segregation has been carried out in a few States and cost involved for such segregation is high.
- 7. The Financial viability of distribution business is also affected due to high cost of power purchase. Increasing costs of fuel and other costs have been resulting in higher generation costs and it is required to be debated as to how the generation costs could be brought down.
- 8. It was also suggested that the possibility of allocation of cheapest power to the low paying capacity consumer categories may be debated extensively.

Business Session – II

Agenda Item No. 8: Presentation and Discussion on "Model Regulations on Smart Grid".

The Forum considered the "Draft Model Regulations on Smart Grid" placed before it during the 47th Meeting held on 6.4.2015 at New Delhi and constituted a Working Group which could study the proposed draft regulations in detail and submit its recommendations to the Forum for final decision.

In furtherance to the above decision, a Working Group was constituted by the Chairperson, CERC/FOR. The Working Group met on 24.4.2015 at New Delhi and on 22.5.2015 at Jaipur and discussed the draft model regulations threadbare. Based on the recommendations of the Working Group, the draft model regulations were revised (**enclosed** as **Annexure - IV**) and a presentation

on the revised draft regulations (**enclosed** as **Annexure - V**) was made by the "FOR" Secretariat.

During the presentation, the issues relating to objective and scope of model regulations, constitution of Smart Grid Cell, its role and responsibilities, life cycle of smart grid plan / programme / projects and other miscellaneous provisions of the model regulations, were discussed.

During the course of discussion, the Forum observed that the terms "Smart Meter", "Wide Area Measurement Systems (WAMS)" should be defined appropriately.

After discussion, the Forum approved the draft model smart grid regulations for dissemination amongst the SERCs / JERCs.

Agenda Item No. 9: Reference from DERC on "Rise in electricity tariff in Delhi – Response of DERC to the clarifications sought by Government of NCT of Delhi".

The Forum noted the matter related to the clarifications sought by Government of NCT of Delhi (GNCTD) from DERC on "Rise in electricity tariff in Delhi" and the reply of DERC to GNCTD.

Agenda Item No. 10: Reference of Deviation Settlement Mechanism / UI Charge for tariff purposes.

The Forum considered the matter related to using the Deviation Settlement Mechanism Charge / UI Charge as a reference for tariff purposes. The Forum, observed that CERC vide its CERC (Deviation Settlement Mechanism and related matters) Regulations, 2014 repealed the CERC UI Regulations 2009 and accordingly, all references to UI in any Regulations,

Standards, Codes or Procedures of CERC are deemed to be replaced with the "Deviation Settlement Mechanism" (DSM).

The Forum noted that some PPAs between generating companies (especially based on RE sources like co-gen etc.) and the distribution companies are in existence for sale of electricity at a tariff rate linked to Unscheduled Interchange (UI) charges.

CERC has issued Deviation Settlement Mechanism (DSM) Regulations which provide *inter alia* for deterrents in the form of DSM charges for deviation from schedule. Accordingly, the DSM / UI mechanism needs to be seen as a deterrent, and not as a regular power sourcing option.

In the light of the above, the Forum agreed that DSM / UI charge cannot be used as a reference for payment of tariff for any generation.

Agenda Item No. 11: Presentation and Discussion on the Study commissioned by "FOR" on "Performance of Distribution Utilities".

In furtherance to the decision of the Forum for carrying out a study on "Performance of Distribution Utilities", the Secretariat of "FOR", after following due process, appointed M/s Ernst & Young LLP as the Consultant for carrying out the study.

The Consultant submitted the draft report and made a presentation (enclosed as Annexure - VI) on the findings of the study. The presentation included, key performance indicators (technical, financial and commercial aspects), weights given to these key performance indicators and finally categorization of the distribution licensees into five different categories, based on their scores.

The distribution licensees under consideration were compared against each other and their performance evaluated based on 4 constructs (Profitability, Channel efficiency, Solvency and Techno-commercial efficiency) and related 12 parameters and grouped into five categories. The 12 parameters, *inter alia* include, Gross Margin without subsidy, Profit per unit input energy, Difference in CAGR between Revenue and expenses, number of days of receivable and number of days of payable, ratio of capex and depreciation, interest service coverage ratio and debt to equity ratio, fixed assets coverage ratio, AT&C losses and Employee cost per unit input energy and trend of AT&C losses. Based on the importance of each performance indicator (derived from its impact on the overall performance of the utilities) weights were assigned. The findings have been compared to national level estimates for a detailed analysis of the performance of the utilities. Relevant gaps in the performance of DISCOMs were identified and appropriate measures/mechanisms for enhancing the efficacy of the utilities have been suggested.

It was decided that the ERCs will validate the data (as referred to in the draft report) within a month. Based on the validated data, the report may be finalized.

A vote of thanks was extended by Smt. Shubha Sarma, Secretary, CERC/FOR. She conveyed sincere thanks to all the dignitaries present in the meeting. She also thanked the staff of "FOR" Secretariat for their arduous efforts at organizing the meeting. The meeting ended with a vote of thanks to the Chair.

LIST OF PARTICIPANTS ATTENDED THE FORTY EIGHTH MEETING $\overline{\text{OF}}$

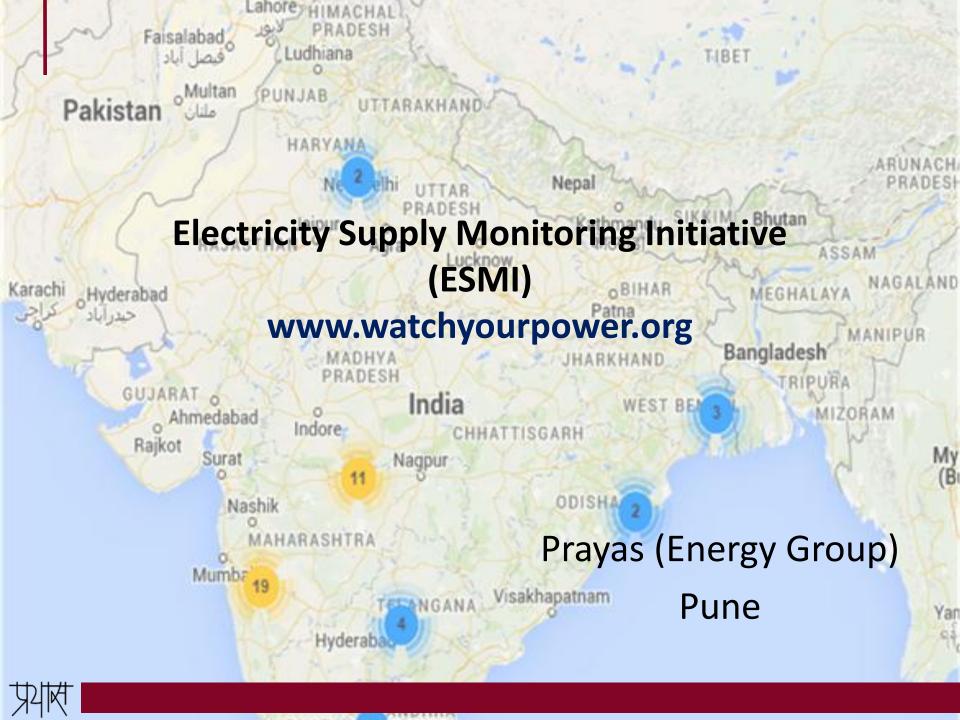
FORUM OF REGULATORS (FOR)

HELD DURING 10TH – 11TH JUNE, 2015 AT NEW DELHI

S.	NAME	ERC
No.		
01.	Shri Gireesh B. Pradhan	CERC – in Chair.
	Chairperson	
02.	Shri Naba Kumar Das	AERC
	Chairperson	
03.	Shri Digvijai Nath	APSERC
	Chairperson	
04.	Shri Umesh Narayan Panjiar	BERC
	Chairperson	
05.	Shri Narayan Singh	CSERC
	Chairperson	
06.	Shri P.D. Sudhakar	DERC
	Chairperson	
07.	Shri Pravinbhai Patel	GERC
	Chairperson	
08.	Shri Basharat Ahmed Dhar	J&KSERC
	Chairperson	
09.	Justice (Retd.) Shri N.N. Tiwari	JSERC
	Chairperson	
10.	Shri S.K. Chaturvedi	JERC for Goa & All UTs
	Chairperson	except Delhi
11.	DR. Dev Raj Birdi	MPERC
	Chairperson	
12.	Shri Anand Kumar	MSERC
	Chairperson	
13.	Shri Vishwanath Hiremath	RERC
13.	Chairperson	TLEACE .
14.	Shri T.T. Dorji	SSERC
14.		SSERC
	Chairperson	
15.	Shri S. Akshayakumar	TNERC
	Chairperson	
16.	Shri Niharendu Chakraborty	TERC
	Chairperson	
	_	

17.	Shri Desh Deepak Verma Chairperson	UPERC
18.	Shri R.K. Kishore Singh Member	JERC for M&M
19.	Shri M.S. Puri Member	HERC
20.	Shri H.D. Arun Kumar Member	KERC
21.	Shri K. Vikraman Nair Member	KSERC
22.	Shri Sivapada Swain Member	OERC
23.	Shri H. Srinivasulu Member	TSERC
24.	Shri K.P. Singh Member	UERC
25.	Smt. Sbubha Sarma Secretary	CERC/FOR
26.	DR. Sushanta K. Chatterjee Joint Chief (RA)	CERC
	SPECIAL INVI	ITEES
27.	Shri A.K. Singhal Member	CERC
28.	Shri A.S. Bakshi Member	CERC
29.	Shri Pankaj Batra Chief Engr.	CEA
30.	Shri M.K. Anand Chief (Fin.)	CERC
31.	Shri S.C. Shrivastava Jt. Chief (Engg.)	CERC
32.	Shri Akhil Kumar Gupta Jt. Chief (Engg.)	CERC
	CAC OF CE	RC
33.	Shri T.L. Sankar Advisor	Administrative Staff College of India (ASCI)
34.	Shri R.V. Shahi	Former Secretary, MOP
35.	Shri Pradeep S. Mehta Secretary General	Consumer Unity & Trust Society (CUTS)
36.	Shri Shantanu Dixit Coordinator (Energy Group0	Prayas, Pune
37.	Shri Deepak Amitabh Chairman & Managing Director	PTC India Limited

38.	Shri Anil Sardana	Tata Power Company
	Managing Director	Limited
39.	Shri Ashok Khurana	Association of Power
	Director General	Producers (APP)
40.	Shri K. Ramanathan	The Energy & Resources
	Distinguished Fellow	Institute (TERI)
41.	Shri Vneet S. Jaain	Adani Power Limited
	CEO (Power)	
42.	Shri Satish Jindal	JSW Power Trading
	Chief Executive Officer	Company Limited
43.	Shri Bhasker U. Mete	Maharashtra State
	President, GEA	Electricity Power Gen.
		Corpn. Limited
44.	Shri Kirti J. Amin	Kisan Vikas Sangh
	President	
45.	Shri Man Singh	Representative of Railway
	Additional Member (Electrical)	Board
46.	Shri S.K. Agrawal	Representative of NHPC
	Executive Director (Coml).)	Limited
47.	Shri D.K. Sood	Representative of NTPC
	Executive Director (Coml).)	
48.	Shri R.P. Singh	Representative of PGCIL
	Director (Personnel)	
49.	Shri Kapil Sharma	Representative of Reliance
	Head (Regulatory Affairs)	Infrastructure Limited
50.	Shri Sandeep Sarin	Representative of CII
	Deputy Director	
51.	Shri C.S. Krishnadev	Representative of FICCI
	Deputy Director (Energy)	
52.	Shri Tirlok Singh	Representative of PSTCL
	Chief Engineer – ARR & TR	
53.	Ms. Mandakini Ghosh	Representative of JWALA
	Advocate	(NGO)
54.	Shri K.K. Agarwal	Representative of Jindal
	Director & CEO	Power Limited
55.	Shri G.N. Sreekumaran	Representative of
	Consultant	Department of Consumer
		Affairs.



About ESMI

What is ESMI?

- Near real time, automated voltage monitoring
- Data loggers with communication modem

Motivation

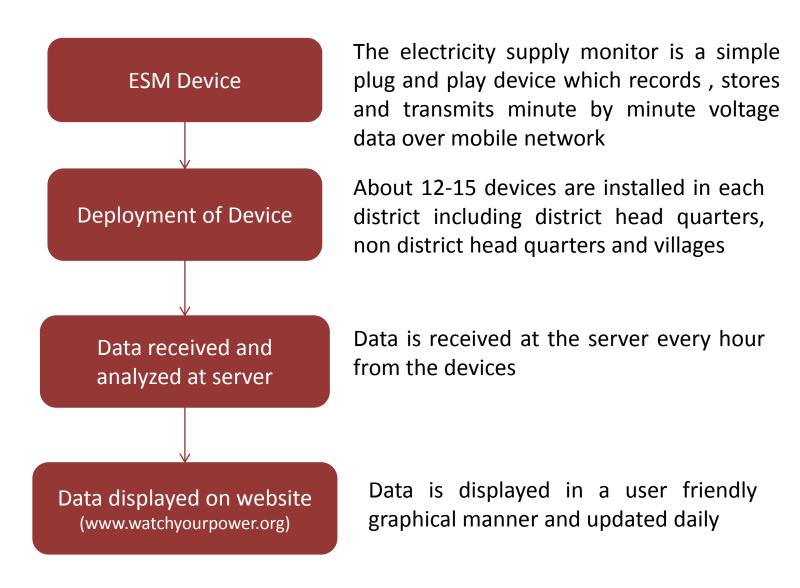
- Poor Voltage, supply interruptions and load shedding have been a contentious issue
- Need for increasing transparency and building evidence of actual supply quality at consumer end

Objectives

- Provide evidence based feedback of actual supply quality
- Facilitate effective action by utilities, regulators and policy makers alike to improve supply quality



How ESMI works ??



ESMI Expanse

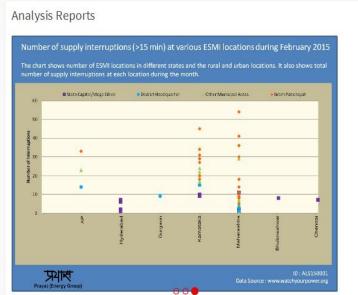
ESM deployment statistics (As on 31st March 2015)				
States	9			
Districts	16			
Total Locations	60			
-Megacities	20			
-District Headquarters	5			
-Other Municipal Corporations	12			
-Gram Panchayat (Rural)	23			
Available Data (Location hours)	180,000			



www.watchyourpower.org







Coverage 62 Locations across 9 states

Compare
You can watch power quality across multiple locations simultaneously

Download
Click to download reports and data for location

Get Involved

Click here to know how you can engage with the initiative

Development By: Carving IT

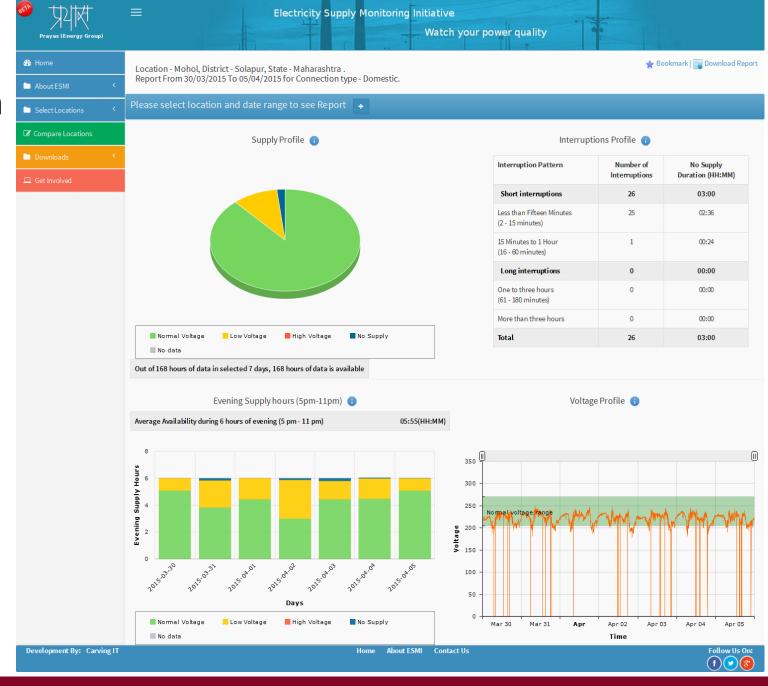
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Typical ESMI Location Report

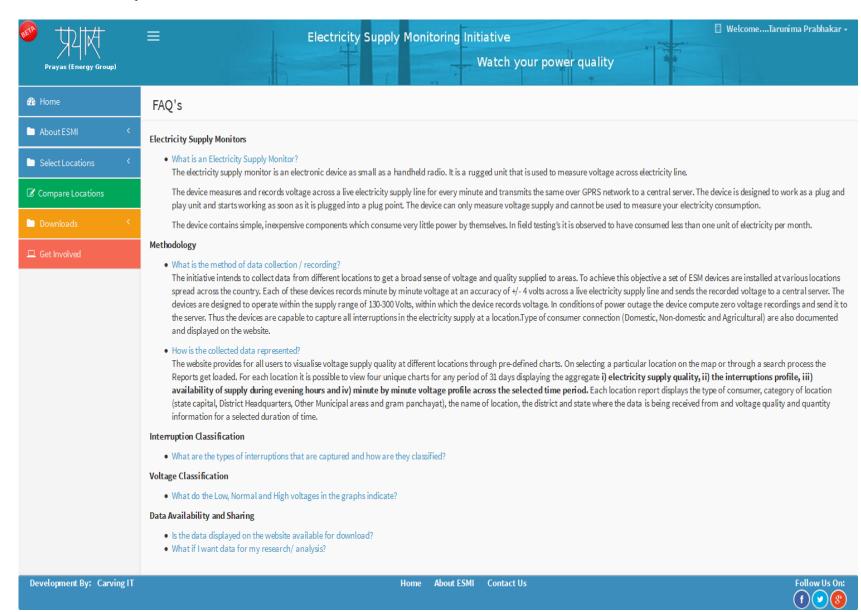




Compare Locations



ESMI FAQ



Sample analysis using ESMI data

Number of interruptions (>15 min) and no supply hours during February 2015

The chart shows supply quality for different urban and rural (Gram Panchayat) areas covered by ESMI. Nearly 60% of these locations experienced more than 5 interruptions (>15 min) leading to more than 10 hours of outage during the month. Note that most of these locations are in other municipal corporations or gram panchayat areas.





Prayas (Energy Group)

Source: www.watchyourpower.org

Sample analysis using ESMI data

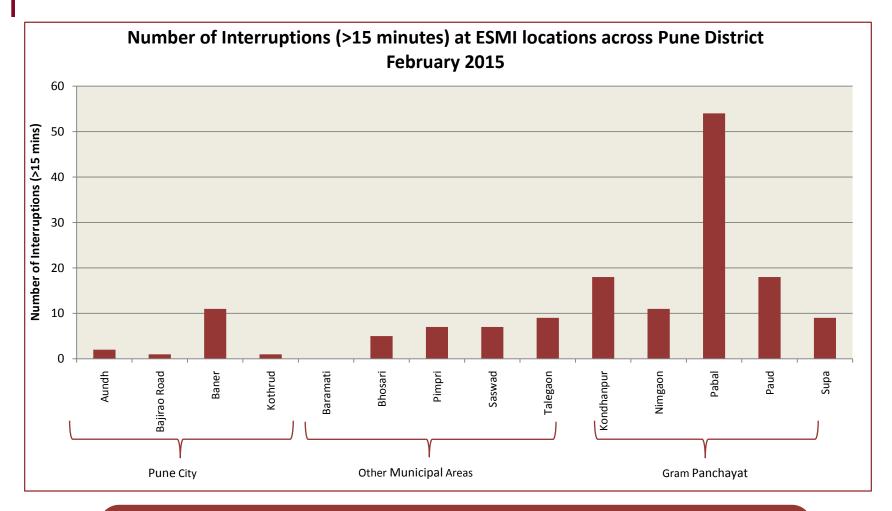
Number of supply interruptions (>15 min) at various ESMI locations during February 2015

The chart shows number of ESMI locations in different states and the rural and urban locations. It also shows total number of supply interruptions at each location during the month.





Sample analysis using ESMI Data

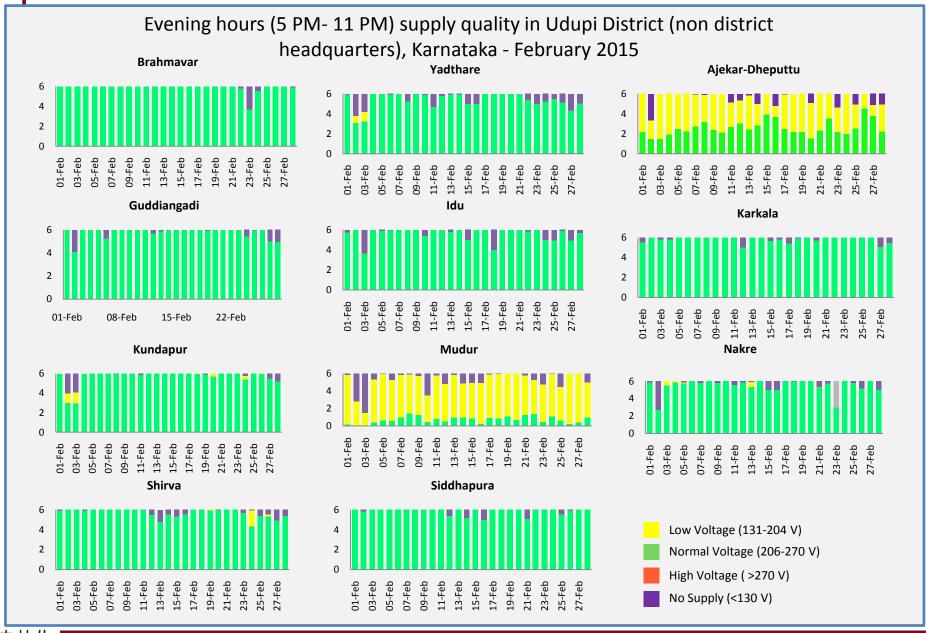


Average hours lost due to interruption at ESMI locations across Pune District February 2015

Pune City: 4 hours
Other Municipal Areas: 6 hours
Gram Panchayat: 30 hours

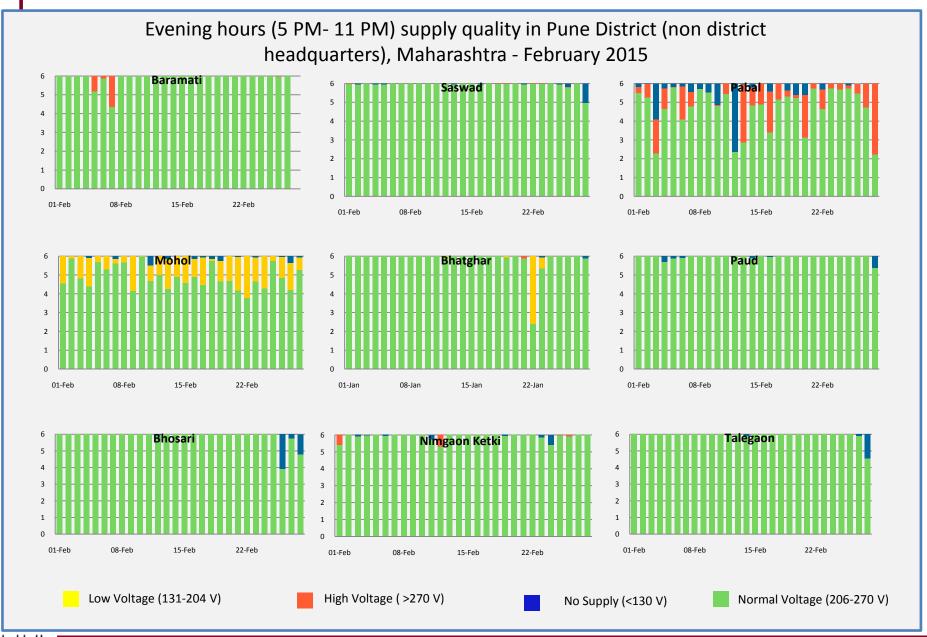


Sample analysis using ESMI Data





Sample analysis using ESMI Data





What next...

- In coming few months we plan to expand ESMI to 700 800 new locations spanning across eight states.
- We will continue to share this data from all locations with utilities, regulators and consumers.
- Data from ESMI also creates opportunities for further research in drawing linkages between electricity supply and people's health and livelihood and many other aspects relating to power supply.



Key takeaways

- Technology and costs are no more a barrier for automated monitoring systems
 - Monitoring 10,000 feeders would cost just about 30-40 Crore
 - Utilities should be mandated to ensure full transparency and accountability of service quality
 - Regulators should use such systems to monitor compliance with service quality standards and load shedding
- Reliable service quality data can help:
 - Ensure accountability of investments in distribution infrastructure
 - Estimation of demand supply gap
 - Planning and accountability for short term power purchase
 - Tariff-Service quality linkages



Thank you

For more information visit:

watchyourpower.org

or

prayaspune.org/peg

Or write to us at:

esmi@prayaspune.org



About ESM device

- The energy consumed by the device is less than a unit per month
- Accuracy + /- 2-3 %
- Devices are rigorously tested before they are deployed
- Precautions ensured during deployment
 - Ensure device is not connected to UPS /stabilizers plug point
 - Device is connected to spare plug point to not hinder daily activities
 - Device is also connected to direct supply line where possible
- Recorded erratic supply, long outages are confirmed from consumer feedback
- Data received from ESMI can be verified with data provided by Utilities at feeder level
- Each device costs about Rs. 10,000 15,000 (depending on specific model and cost of mobile data package)



Business Unit

Roll out plan for introduction of Competition in Retail sale of electricity Final Presentation

Strictly Private and Confidential

10 June 2015



Agenda

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Introduction

Review of Electricity (Amendment) Bill, 2014

Some of the major changes envisaged in the Electricity (Amendment) Bill 2014 are as follows –

• Current Discoms are to be split into Distribution (car and Incumbent Supply (content) businesses	"Supply licensee" means a person authorised under section 14 to supply electricity to consumers
 Duties and Functions of Distribution and Supp businesses defined separately 	Section 42 – Duties of Distribution licensee Section 51A – Duties of Supply licensee
Multiple Supply licensee allowed in a license area	Section 14 Commission may grant a licensee to two or more persons for supply of electricity within the same area of supply
Single Distribution company envisaged in a license area	Section 12 Commission shall not grant licence to more than one distribution licensee in any area of distribution
• Intermediary Company to be formed for taking over existing PPAs	Section 2 (35B) Intermediary Company means the entity succeeding to the existing PPA and procurement arrangements of the relevant distribution licensees
Transfer scheme to be made by state governments is segregation of content and carriage businesses	Section 131 (4A) scheme for transfer of such of the functions, the property, interest in property, rights and liabilities of the distribution licensees relating to supply of electricity to a company who shall be the incumbent supply licensee for the concerned area of supply

FOR report on introduction of competition in retail supply

Introducing competition in retail electricity supply in India Forum of Regulators

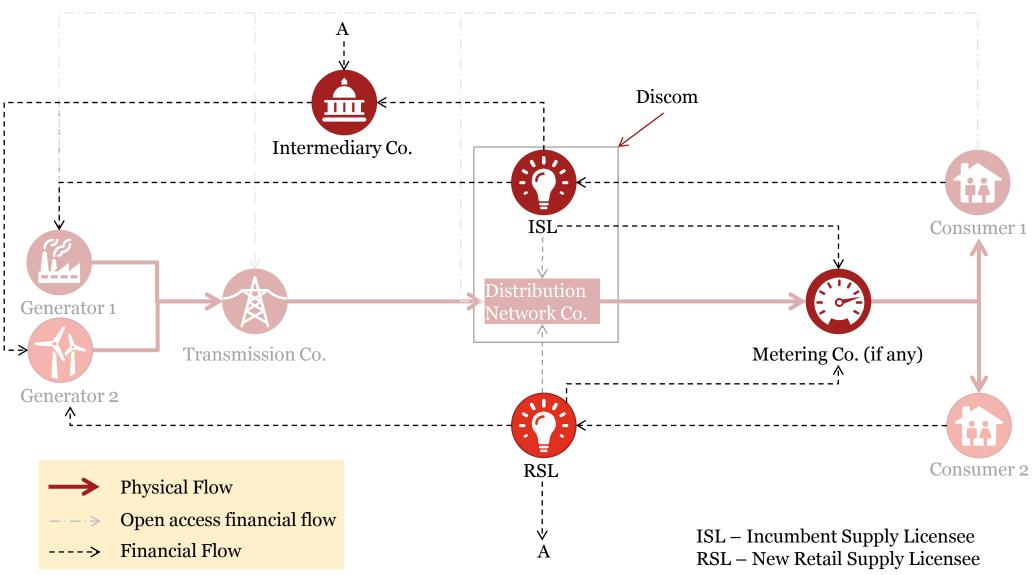
The major points highlighted in this report were:

- **1. Development of a Wholesale Market** so as to reduce dominant position of generators and improve power procurement efficiencies
- 2. Cost Reflective Tariffs so as to reduce cross subsidies
- **3. Treatment of existing distribution and financial losses** allocation between distribution and retail supply businesses
- **4. Suitable supply infrastructure** need for advanced metering in competitive segment of the market
- 5. Segregation of ownership of the distribution (wire) and retail supply functions so as to bring neutrality in distribution network
- **6. Phased approach with clear milestones** a timeline was suggested for various phases of implementation
- 7. Provision for Provider of last resort Duty to Connect and Duty to Supply a consumer
- **8. Standards of Performance** division of SOPs between Distribution and Supply functions

Objectives for introducing Retail Supply Competition

Objective	How can Retail Supply Competition help achieve this objective?
Improvement in efficiency and loss reduction	The licensees can focus on their respective responsibilities. Distribution company would focus entirely on technical and operational efficiency, while the retail supplier would focus entirely on power procurement and consumer interface
To give choice to consumers	Choice allows consumers to differentiate between suppliers on the parameters like quality of supply, supply tariffs and customer service. This in turn puts pressure on Supply companies to improve their services.
Improved access and availability of power	Owing to focused investments of distribution in network up gradation and increased efficiencies in power procurement by Retail Supply Competition, in the long run power availability to consumers will improve
Efficient power procurement	In order to capture a greater market share in their supply area, the retail supply companies would work towards improving efficiency in power procurement.

Industry structure under Retail Supply Competition



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Approach adopted for the study

Recommendations **Analysis Final Report** Review of The Electricity Consultation with Presentation of findings of (Amendment) Bill, 2014 stakeholders the report to FOR Identification of issues Preparation of detailed Based on the comments of stage wise plan draft report, finalization of report Preparation of alternative roll out plans Draft Report Final Report Inception report/Discussion note

Stage wise approach for introduction of retail supply competition

Stages of introducing retail supply competition

	Stage	Time period to complete	
1	Functional Separation of Discoms:	1-2 year(s)	
	In this stage, the current Discoms would be segregated into		
	Distribution and Retail Supply Companies. Their roles and		
	responsibilities will be defined and they would be equipped with		
	enough financial and manpower resources to take on those roles.		
2	Preparation for Competition:	Start: after stage 1 objectives are	
	In this stage the, steps would be taken to make the market conducive	achieved	
	for retail supply competition. Entry barriers would be removed for the	Completion time: 2-3 years after	
	new retail supply companies in order to create a level playing field for	completion of Stage 1	
	all.		
3	Onset of Competition:	Start: after stage 2 objectives are	
	New Retail Supply Licenses would be given in this stage in order to	achieved	
	give retail consumer choice.	This stage will be an ongoing	
	give retain consumer enoice.	activity till the time all categories	
		are open for competition	

Stage wise tasks for introducing retail competition

Major issues

Stage 1 – Functional Separation of Discoms

- 1. <u>Defining new functional entities</u>
- 2. Defining Roles & Responsibilities
- 3. Allocation of financial losses
- 4. Transfer of existing PPAs
- 5. Consumer Interface
- 6. GGRF Mechanism
- 7. Standards of performance
- 8. <u>Universal Service Obligation</u>
- 9. Tariff Determination Mechanism
- 10. Balance sheet segregation
- 11. Human resource planning
- 12. Technical studies of as-is condition

Stage 2 – Preparation for Competition

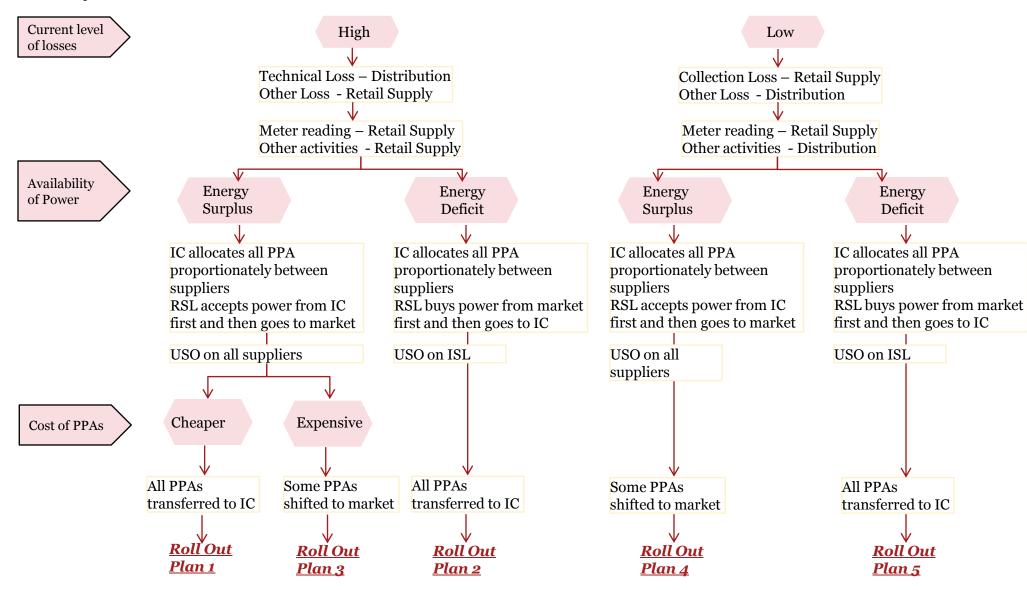
- 1. Ownership of Retail Supply Company
- 2. Allocation of Technical and Commercial Losses
- 3. Reduction of Cross Subsidies
- 4. Up gradation of metering
- 5. Consumer Database

Stage 3 – Onset of Competition

- 1. Entry of second Retail Supply Company
- 2. Phases for opening market to competition
- 3. Allocation of existing PPAs
- 4. Consumer switching mechanism
- 5. Procurement of new PPAs
- 6. <u>Balancing and settlement</u>
- 7. Tariff Determination
- 8. Defining POLR
- 9. USO extends to new retail suppliers

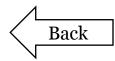
Alternative roll out plans

Factors for decision



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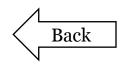
Loss Levels	Availability of power	Cost of PPA	Scenario	Loss Allocation	Meter Services	USO	Allocation of PPAs
High	Surplus	Cheaper	I	Tech – Distribution Others – Retail Supply	Retail Supply	All Suppliers	RSL->IC IC-> Proportionate allocation with no dissolving of PPAs
High	Deficit	Cheaper	II	Tech – Distribution Others – Retail Supply	Retail Supply	ISL	RSL->IC IC-> ISL with no dissolving of PPAs
High	Surplus	Expensive	III	Tech – Distribution Others – Retail Supply	Retail Supply	All Suppliers	RSL->IC IC-> Proportionate allocation with some dissolving of PPAs
High	Deficit	Expensive	Same as II	Tech – Distribution Others – Retail Supply	Retail Supply	ISL	RSL->IC IC-> ISL with no dissolving of PPAs
Low	Surplus	Cheaper	IV	Collection – Retail Supply Other - Distribution	Distribution	All Suppliers	RSL->IC IC-> Proportionate allocation with some dissolving of PPAs
Low	Deficit	Cheaper	V	Collection – Retail Supply Other - Distribution	Distribution	ISL	RSL->IC IC-> ISL with no dissolving of PPAs
Low	Surplus	Expensive	Same as IV	Collection – Retail Supply Other - Distribution	Distribution	All Suppliers	RSL->IC IC-> Proportionate allocation with some Dissolving of PPAs
Low	Deficit	Expensive	Same as V	Collection – Retail Supply Other - Distribution	Distribution	ISL	RSL->IC IC-> ISL with no dissolving of PPAs



Roll out plan for scenario I(1/2)

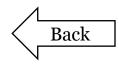
(applicable in states with high levels of losses, surplus power and cheaper PPAs than market | Gujarat (PGVCL), Sikkim | Driving force for efficiency – Loss Reduction)

	Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)	
Cross Subsidy	A UC fund will c created due to ta	orge (UC) Fund over any revenue gap oriff realignments as per deduction trajectory	or	Direct Governme The State Governme between tariffs and	ent funds the gap	
Loss Allocation	Technical Losses	Commercial Losses (Hooking, Inaccurate n tampering/bypassing, c Losses to be measured v	collection inefficiency)	to be estimated & with trajectory fo	s (technical and commercial) factored in regulated tariff or reduction in subsequent uction will be driver for an.	
Cherry Picking	Will not be an issue as cross subsidy and losses are taken care of as above					
Phasing of competition		 Based on Reducing C Initially 1 MW and a Later 100 kW and ab Further all consumer 	bove pove			
USO			For consumers open to competition (as per phasing)			
Regulatory Assets & losses	Regulatory As & Un-recognised financial losse		 Support from 	ing a Universal Cha State Government, ach of the two above	or	
PPA Allocation		 All suppliers mandator allocated by IC For any remaining requither wholesale market PPAs 	uirement they go to		 All PPAs are transferred to IC IC proportionately allocates power between all suppliers based on consumer mix/load 	



Roll out plan for scenario I(2/2)

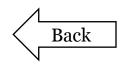
	Distribution Business		New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)
Metering		Meter Reading, and Other activities (Meter installation/replace metering assets, meter op			
Balancing & Settlement			Advanced meter mandatory for RSL	Existing arrangement of energy accounting at Distribution periphery to continue	
			to SLDC. Payment to gener Suppliers measured using A deviation settlement.		
POLR		 On ISL in 1st year After 1st year, as decide 	d by SERC		
Consumer Interface		1 st time connection, Billin Grievances	ng, Complaints and		
Switching	One year of lock in p	period after switching, to st	art with (to be reviewed by	the regulator subseque	ntly)
SOP	Separate SOPs forTo be enforced by	r Retail Supply and Distribu regulator	ution Business		
Tariff Determination	Regulated Tariff	Consumers not open to competition – Regulated Consumers open to compe			
	Owned and Maintained	Data collected and shared business	l with Distribution		
	Network Ops (DNO) Planning Ops (DPO)			System Ops (DSO) Market Ops (DMO)	



Roll out plan for scenario II (1/2)

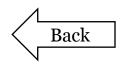
(applicable in states with high levels of losses, deficit power and cheaper PPAs than market | Arunachal Pradesh, Assam, Bihar (BSEB, NBPDCL & SBPDCL), Jammu & Kashmir, Jharkhand, Manipur, Meghalaya, Mizoram, Nagaland, Odisha (CESU, NESCO, SESCO & WESCO), Tripura, Uttar Pradesh (DVVN, KESCO, MVVN, Pasch VVN & Poorv VVN) | Driving force for efficiency

– Loss Reductio	n) Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)	
Cross Subsidy	A UC fund will c created due to ta	rge (UC) Fund over any revenue gap riff realignments as per reduction trajectory	or T	Direct Governme The State Governme Detween tariffs and	ent funds the gap	
Loss Allocation	Technical Losses	Commercial Losses (Hooking, Inaccurate n tampering/bypassing, c Losses to be measured v	ollection inefficiency)	to be estimated & with trajectory f	es (technical and commercial) factored in regulated tariff or reduction in subsequent uction will be driver for an.	
Cherry Picking	Will not be an issue as cross subsidy and losses are taken care of as above					
Phasing of competition		 Based on Reducing C Initially 1 MW and at Later 100 kW and ab Further all consumer 	bove ove			
USO		For all consumers		1 1 1 1		
Regulatory Assets & losses	Regulatory As & Un-recognised financial losse		 Support from S 	ng a Universal Cha State Government, ach of the two abov	or	
PPA Allocation		 All suppliers mandator allocated by IC For any remaining requirement of the either wholesale market PPAs 	uirement they go to		All PPAs are transferred to IC IC proportionately allocates power between all suppliers based on consumer mix/load	



Roll out plan for scenario II (2/2)

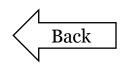
	Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)
Metering		Other activities (Meter installation/repla metering assets, meter of		 	-
Balancing & Settlement			mandatory for RSL	Existing arrangement of energy accounting at Distribution periphery to continue	
			to SLDC. Payment to gener Suppliers measured using A deviation settlement.		
POLR		 On ISL in 1st year After 1st year, as decide 	ed by SERC	 	
Consumer Interface		1 st time connection, Billir Grievances	ng, Complaints and	 	
Switching	One year of lock in p	period after switching, to st	art with (to be reviewed by	the regulator subseque	ently)
SOP	Separate SOPs forTo be enforced by	r Retail Supply and Distribu regulator	ution Business		
Tariff Determination	Regulated Tariff	Consumers not open to competition – Regulated Consumers open to compe		 	
Consumer	Owned and Maintained	Data collected and shared business	d with Distribution	 	
	Network Ops (DNO) Planning Ops (DPO)			System Ops (DSO) Market Ops (DMO)	



Roll out plan for scenario III (1/2)

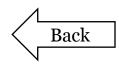
(applicable in states with high levels of losses, surplus power and expensive PPAs than market | Haryana (UHBVNL), Madhya Pradesh (Madhya, Paschim & Purv Kshetra VVCL), West Bengal | Driving force for efficiency – Loss Reduction)

	Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)
Cross Subsidy	A UC fund will o created due to ta	arge (UC) Fund over any revenue gap ariff realignments as per reduction trajectory	or	Direct Government The State Government between tariffs and cost	funds the gap
Loss Allocation	Technical Losses	Commercial Losses (Hooking, Inaccurate n tampering/bypassing, c Losses to be measured v	ollection inefficiency)	Initial level of losses (tector be estimated & factor with trajectory for regears. Loss reduction efficiency in this plan.	red in regulated tariff duction in subsequent
Cherry Picking	Will not be an issue	e as cross subsidy and losses	s are taken care of as above	e	
Phasing of competition		 Based on Reducing C Initially 1 MW and a Later 100 kW and ab Further all consumer 	bove pove		
USO			For consumers open to competition (as per phasing)	 	
Regulatory Assets & losses	Regulatory As & Un-recognised financial losse		 Support from 	ing a Universal Charge State Government, or each of the two above m	
PPA Allocation		 All suppliers mandato allocated by IC For any remaining receither wholesale mark PPAs 	quirement they go to		Some older PPAs are dissolved, rest transferred to IC IC proportionately allocates power between all suppliers based on consumer mix/load



Roll out plan for scenario III (2/2)

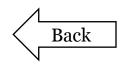
	Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)
Metering		Other activities (Meter installation/repla metering assets, meter of			
Balancing & Settlement			mandatory for RSL	existing arrangement of energy accounting at Distribution periphery to continue	
			to SLDC. Payment to gener Suppliers measured using A deviation settlement.		
POLR		 On ISL in 1st year After 1st year, as decide 	d by SERC	 	
Consumer Interface		1 st time connection, Billir Grievances	ng, Complaints and	 	
Switching	One year of lock in p	period after switching, to st	art with (to be reviewed by	the regulator subseque	ently)
SOP	Separate SOPs forTo be enforced by	r Retail Supply and Distribu regulator	ution Business		
Tariff Determination	Regulated Tariff	Consumers not open to competition – Regulated Consumers open to compe		 	
	Owned and Maintained	Data collected and shared business	l with Distribution	 	
	Network Ops (DNO) Planning Ops (DPO)			System Ops (DSO) Market Ops (DMO)	



Roll out plan for scenario IV (1/2)

(applicable in states with Low levels of losses, surplus power and cheaper PPAs than market | Delhi (BSES Rajdhani, BSES Yamuna & TPDDL), Goa, Gujarat (DGVCL, MGVCL & UGVCL), Haryana (DHBVNL), Himachal Pradesh, Punjab, Rajasthan (AVVNL, JDVVNL & JVVNL) | Driving force: power allocation)

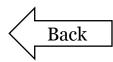
	Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)	
Cross Subsidy	A UC fund will c created due to ta	rge (UC) Fund over any revenue gap uriff realignments as per eduction trajectory	or	Direct Government S The State Government S Detween tariffs and cost	funds the gap	
Loss Allocation	All other Losses (technical, hooking, meter tampering/bypass)		ncy Losses	Initial level of losses (tector) to be estimated & factor with trajectory for respectively.	ored in regulated tariff	
Cherry Picking	Will not be an issue as cross subsidy and losses are taken care of as above					
Phasing of competition		Based on Reducing C Initially 1 MW and a Later 100 kW and ab Further all consumer	bove ove	! ! ! !		
USO			For consumers open to competition (as per phasing)	 		
Regulatory Assets & losses	Regulatory As & Un-recognised financial losse		 Support from 	ng a Universal Charge State Government, or ach of the two above me		
PPA Allocation		 All suppliers mandato allocated by IC For any remaining receither wholesale mark PPAs 	uirement they go to		Some older PPAs are dissolved, rest transferred to IC IC proportionately allocates power between all suppliers based on consumer mix/load	



Roll out plan for scenario IV (2/2)

	Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)
Metering	Other activities (install/replace, own rship of assets, operations & testing)	Meter Reading e			
Balancing & Settlement			Advanced meter mandatory for RSL	Existing arrangemen of energy accounting at Distribution periphery to continuo	
			to SLDC. Payment to gener Suppliers measured using A deviation settlement.		
POLR		 On ISL in 1st year After 1st year, as decide 	d by SERC		
Consumer Interface		1 st time connection, Billir Grievances	g, Complaints and		
Switching	One year of lock in j	period after switching, to st	art with (to be reviewed by	the regulator subseque	ently)
SOP	Separate SOPs forTo be enforced by	r Retail Supply and Distribu regulator	ition Business		
Tariff Determination	Regulated Tariff	Consumers not open to competition – Regulated Consumers open to compe			
Consumer Database	Owned and Maintained	Data collected and shared business	with Distribution		
	Network Ops (DNO) Planning Ops (DPO)			System Ops (DSO) Market Ops (DMO)	

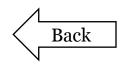
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Roll out plan for scenario V(1/2)

(applicable in states with Low levels of losses, deficit power and cheaper PPAs than market |Andhra Pradesh (APCPDCL, APEPDCL, APNPDCL & APSPDCL), Chhattisgarh, Karnataka (BESCOM, CHESCOM, GESCOM, HESCOM & MESCOM), Kerala, Maharashtra (MSEDCL), Puducherry, Tamil Nadu (TANGEDCO), Uttarakhand | Driving force: power allocation)

•	Distribution Business	Incumbent Supply Business (ISL)	_		Intermediary Company (IC)
Cross Subsidy	created due to ta	rge (UC) Fund over any revenue gap riff realignments as per eduction trajectory	or	Direct Government The State Government between tariffs and cos	funds the gap
Loss Allocation	All other Losses (technical, hooking , meter tampering/bypass)	Collection inefficier	ncy Losses	Initial level of losses (tec to be estimated & facto with trajectory for re years.	ored in regulated tariff
Cherry Picking	Will not be an issue	as cross subsidy and losses	s are taken care of as above	2	
Phasing of competition		Based on Reducing C Initially 1 MW and at Later 100 kW and ab Further all consumer	bove ove		
USO		For all consumers			
Regulatory Assets & losses	Regulatory As & Un-recognised financial losse	ı	 Support from 	ing a Universal Charge State Government, or ach of the two above m	:
PPA Allocation		 All suppliers mandator allocated by IC For any remaining requeither wholesale market PPAs 	uirement they go to		All PPAs are transferred to IC IC proportionately allocates power between all suppliers based on consumer mix/load



Roll out plan for scenario V(2/2)

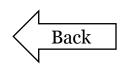
	Distribution Business	Incumbent Supply Business (ISL)	New Retail Supply Business (RSL)	SLDC	Intermediary Company (IC)
Metering	Other activities (install/replace, own rship of assets, operations & testing)	Meter Reading ae			
Balancing & Settlement			mandatory for RSL	Existing arrangement of energy accounting at Distribution periphery to continue	
			e to SLDC. Payment to gene Suppliers measured using a deviation settlement.		
POLR		 On ISL in 1st year After 1st year, as decident 	ed by SERC		
Consumer Interface		1 st time connection, Billi Grievances	ng, Complaints and		
Switching	One year of lock in	period after switching, to s	tart with (to be reviewed by	the regulator subsequ	ently)
SOP	Separate SOPs forTo be enforced by	or Retail Supply and Distrib y regulator	ution Business		
Tariff Determination	Regulated Tariff	Consumers not open to competition – Regulated Consumers open to comp			
Consumer Database	Owned and Maintained	Data collected and share business	d with Distribution		
Distribution Functions	Network Ops (DNO) Planning Ops (DPO)			System Ops (DSO) Market Ops (DMO)	

Thank you

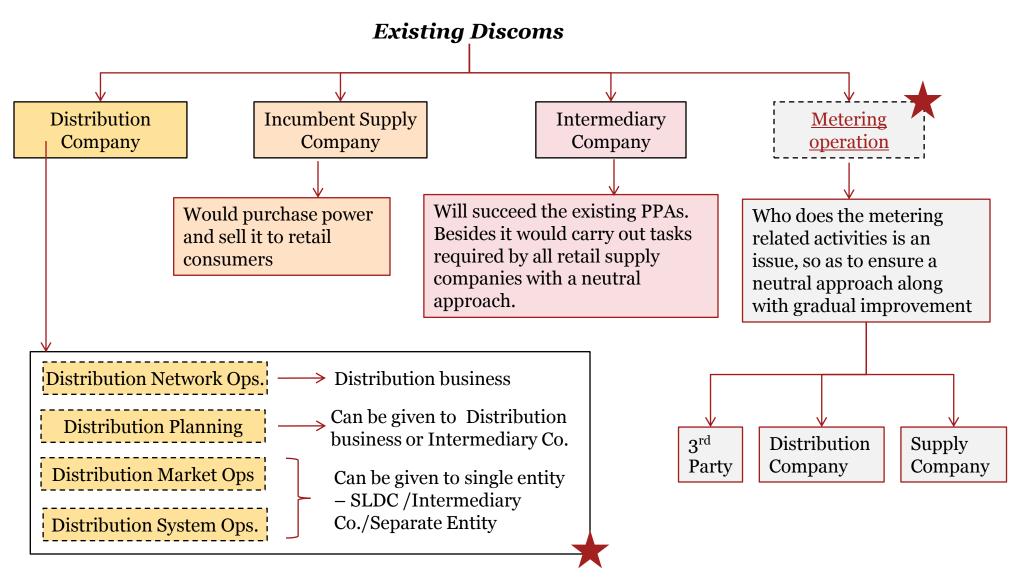
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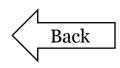
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Major Issues



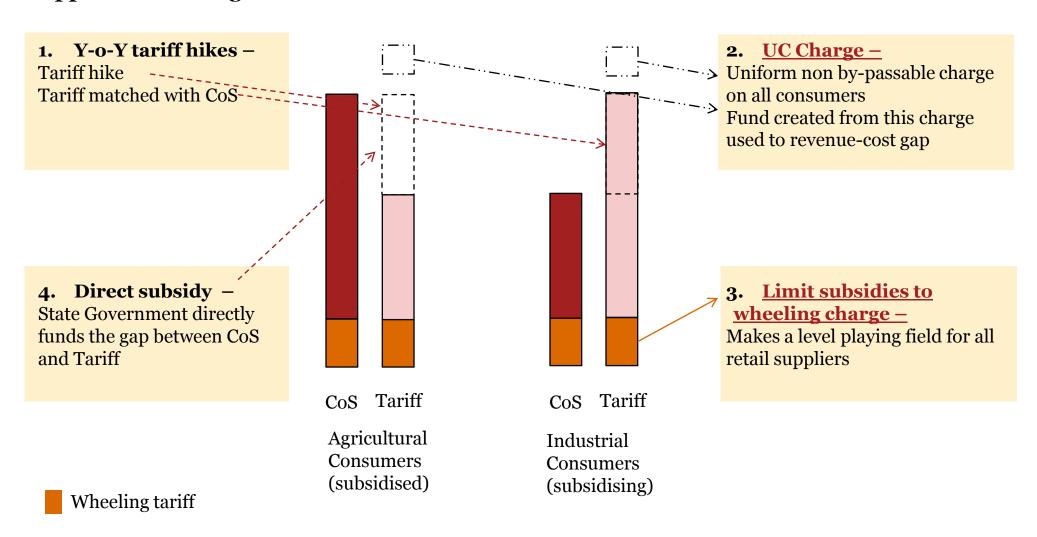
Defining new functional entities

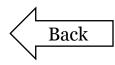




Reduction of Cross Subsidies (1/2)

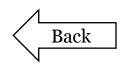
Approaches to negate effect of cross subsidies -





Reduction of Cross Subsidies (2/2)

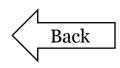
Approach	Pros	Cons
Year on year tariff hike	Cost reflective tariffs: all consumer categories as envisaged in Tariff Policy would be paying tariffs as per their cost of supply	 Political will: to increase tariff for agricultural or domestic consumers could have socioeconomic consequences Ability to Pay: electricity being an essential item, steep tariff hikes could lead to protests
Universal Charge	 Transparent mechanism: this allows user to know the amount of benefit he/she is receiving/giving as cross subsidy Government can fund UC of marginalised consumers: State Govt. in order to prevent socio-economic consequences of tariff hikes 	 Complex mechanism: the calculation of UC by SERC, its collection by Supply Companies and allocation by Intermediary Company would entail complex implementation UC would indirectly lead to tariff hikes: for consumers who do not get government support
Limit subsidies to the wheeling charges	• Level Playing field for all retail supply companies – irrespective of supply company a consumer chooses the absolute amount of cross subsidy benefit would remain same	The wheeling charges may not be enough to consummate the current high levels of cross subsidies
Direct subsidy from Government	 Can be implemented immediately: this could be used as a temporary measure Transparent mechanism: this allows user to know the amount of benefit he/she is receiving/giving as cross subsidy Direct approach: this does not penalise other consumers for extending benefit of lower tariffs to some consumers 	Additional financial burden on state: Also the financial burden would increase year on year as consumer sales increase or cost of supply increases.



Allocation of technical and commercial losses

Type of Loss		Allocation to -	
	Approach 1	Approach 2	Approach 3
Technical	Distribution	Distribution	Distribution
Commercial			
Theft by Hooking	Distribution	Distribution	Retail Supply
Inaccurate metering	Distribution	Retail Supply	Retail Supply
Theft by Meter tampering/bypassing	Distribution	Retail Supply	Retail Supply
Collection inefficiency	Retail Supply	Retail Supply	Retail Supply
Factors for consideration	Easy to implement. But may lead to conflict of interest	Metering would be required at several levels	SOPs would need to ensu that hooking cases report by Supplier are resolved l Distribution Company

Another option, in case metering is a licensed activity, the commercial losses (other than collection inefficiency) can be allocated to the metering company



Universal Service Obligation (1/3)

USO obligation on -

Retail Consumers open for Competition



Retail Consumers **not** open for Competition



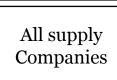
Approach 1

Incumbent Supply Co.

Incumbent Supply Co.

Energy Planning: Only the incumbent supplier would have to make arrangements for all consumers in case it is called upon to service USO obligation

Approach 2

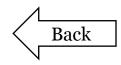


Incumbent Supply Co.

Energy Planning: All retail supply companies would have to make arrangements for all consumers

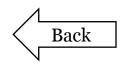
However in case power is not available with supplier, it will have to either -

- Refuse to supply and pay penalty, or
- Procure power inefficiently and pass on the costs to consumers



Universal Service Obligation (2/3)

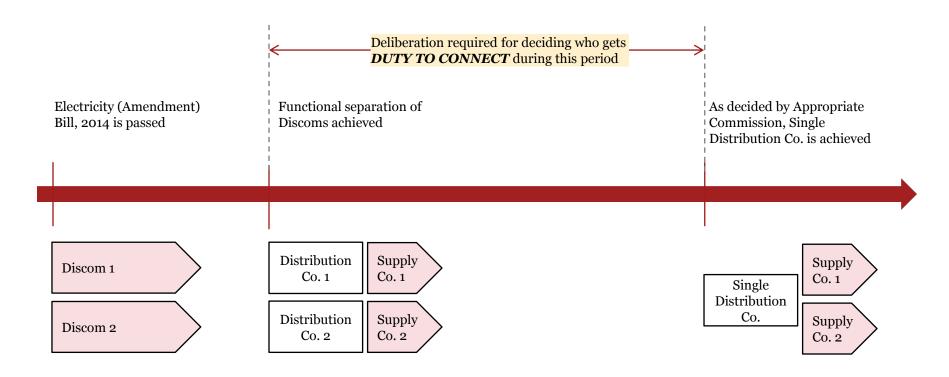
Issue/Approach	Approach 1 (D5A)	Approach 2 (D5B)
USO Obligation		
For consumers open to	USO obligation on <i>Incumbent</i>	USO obligation on <i>all Retail Supply</i>
competition	Retail Supply Company	Company
For consumer not open to	USO obligation on <i>Incumbent</i>	USO obligation on <i>Incumbent</i>
competition	Retail Supply Company	Retail Supply Company
Issue		
Energy availability and	Only the incumbent retail supply	All retail supply companies would have
planning	company would have to make	to make arrangements for all
	arrangements for all consumers in case	consumers in case they are called upon
	it is called upon to service USO	to service their USO obligations.
	obligation	
Scrutiny and penalty	The incumbent Retail Supply Company	It will need to be deliberated that
mechanisms	being the POLR will be allowed to	based on what conditions will a Retail
	collect a regulated tariff as allowed by	Supply Company be allowed to refuse
	SERCs	service to the consumer.

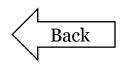


Universal Service Obligation (3/3)

In areas like Mumbai wherein multiple Distribution Companies exist, it needs to be deliberated whether

- Which one of them would divest their network assets so as to ensure there is a single Distribution network provider in any area of supply
- Who would get the 'Duty to Connect' under USO obligation

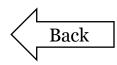




Delimitation: Area of Supply (1/2)

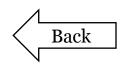
The license area offered to the new retail supply companies could be either same as the area of supply of current discoms or broken up into smaller areas. The pros and cons of these approaches are as follows -

Issue/Approach	Approach 1 – same area of supply	Approach 2 – breaking up area of supply
Size of current area	(if USO on all suppliers) new retail supplier could find big area of supply as an entry	Bigger areas could be broken down to attract new players with less capital also
	barrier (if USO on incumbent supplier) new supply company could chose whom to supply	
Loss variation	Average losses could be given to all suppliers	Suppliers could cherry pick areas with lower loss levels, to supply electricity
Consumer density	(if USO on all suppliers) new retail supplier could find a dense area of supply as an entry barrier (if USO on incumbent supplier) new supply company could chose whom to supply	Denser areas could be broken down to attract new players with less capital also
Consumer profile	Variation of consumer profiles would average out in a bigger area of supply	Suppliers could cherry pick areas with better consumer profiles, to supply electricity

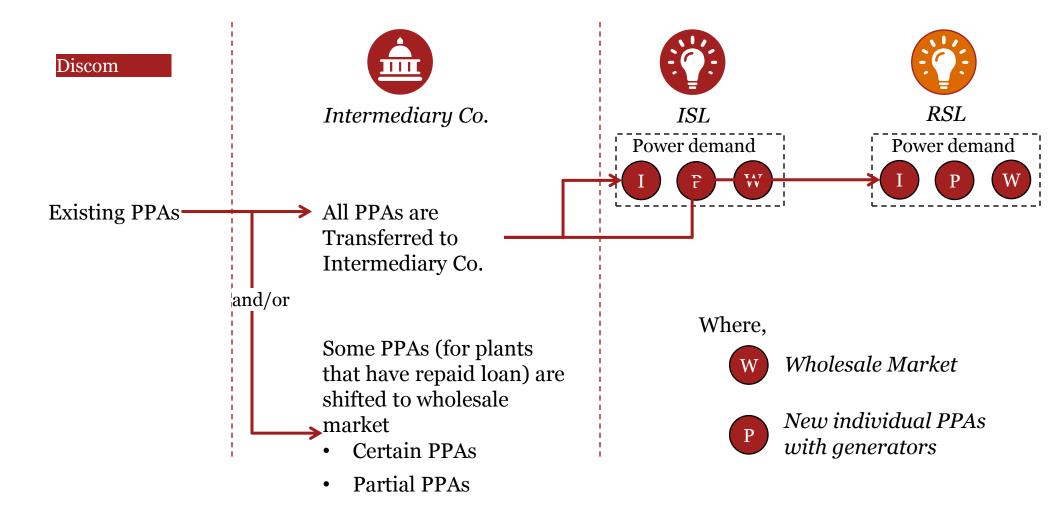


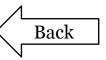
Delimitation: Phasing (2/2)

Approach	Pros	Cons
Increasing connected load	Greater efficiency: since consumer with smaller load may have max contribution to losses	 Difficulty in implementation Nonstarter for reforms: new supply companies could find this proposition not attractive enough Switching costs
Decreasing connected load	 Early adaptors: Consumers with large loads are more likely to take advantage of retail supply competition Starter for Reforms: Lower losses among large consumers would be incentive for suppliers 	Cherry Picking: In case situations of cross subsidies and loss levels are not improved, good consumers of existing supply companies could migrate
Increasing annual consumption	Greater efficiency: consumer with lower sales may have max contribution to losses	 Changing consumption patterns: inc/dec of energy consumption could pose difficulties Difficulty in implementation Nonstarter for reforms: new supply companies could find this proposition not attractive enough Switching costs
Decreasing annual consumption	Early adaptors: Consumers with large loads are more likely to take advantage of retail supply competition	Changing consumption patterns: inc/dec of energy consumption could pose difficulties
Area of sales	 Areas with lower losses could be opened to competition first to attract new supply co. or vice versa Pilot scheme could be introduced in some areas 	Determination of area wise losses and allocation between retail supply companies would be an issue
Consumer categories	• Categories with lower losses could be opened to competition first to attract new suppliers or vice versa	Determination and allocation of consumer category wise losses would be an issue



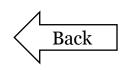
Allocation of PPAs (1/4)



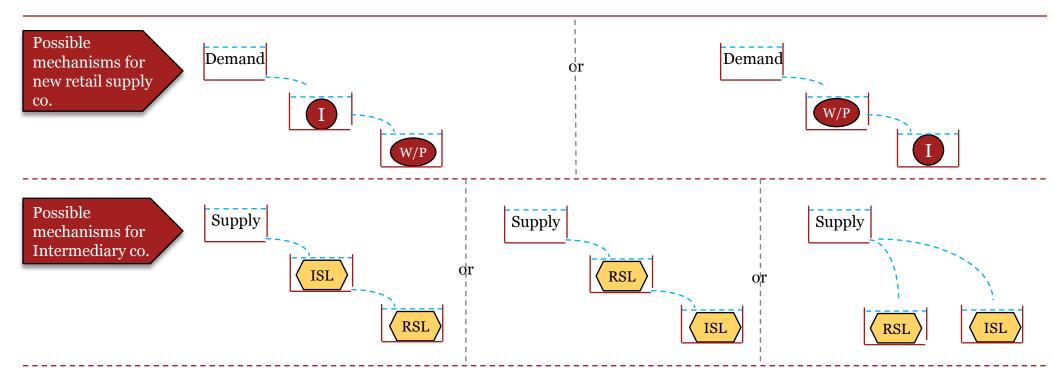


Allocation of PPAs (2/4)

Approach	Pros	Cons
Transfer <i>all PPAs</i> to Intermediary Company	Existing contacts between generators and discoms to continue with both parties getting long term financial certainty	Hampers development of wholesale market due to lesser unavailability of un-tied power
		Expensive PPAs due to increased cost pass through could leave retail supply companies un-competitive
Transfer <i>certain PPAs</i> to Intermediary Company	 Helps in development of wholesale market Select expensive PPAs or PPAs where loan has been repaid could be dissolved 	A mechanism would have to be developed to select PPAs to be dissolved. The mechanism needs to be objective, transparent and acceptable to all stakeholders including lenders.
Transfer partial PPAs to Intermediary Company	Easy to implement. Leaves no subjectivity in the hands of Intermediary Company to select PPAs to be dissolved	 This approach could not go well with financial institutions which use PPAs as securities against loan to generators Separate percentages (for part of PPA to be dissolved) could need to be devised for different types of generation plants with different age



Allocation of PPAs (3/4)



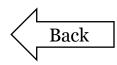
Therefore there are 6 approaches so as to match demand of supply companies with the supply of Intermediary Company , as follows-

I.
$$RSL \rightarrow IC \rightarrow Market \mid IC \rightarrow ISL \rightarrow RSL$$

IV. RSL
$$\rightarrow$$
Market \rightarrow IC | IC \rightarrow RSL \rightarrow ISL

$$RSL \rightarrow IC \rightarrow Market \mid IC \rightarrow Proportionate allocation$$

III. RSL
$$\rightarrow$$
IC \rightarrow Market | IC \rightarrow RSL \rightarrow ISL



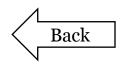
Allocation of PPAs (4/4)

Factors for selecting approach towards PPA allocation –

- **No Financial Loss to Intermediary Company:** approach adopted should be such that financial losses to Intermediary Company can be avoided, as the Intermediary Company would not have any assets to set off these losses
- **Proportionate distribution of profit/loss between all Supply Companies:** Approach adopted should be such that any opportunity gain or loss to be made by retail supply companies gets distributed among them proportionately.

Approach for PPA allocation		Availability of Energy		
		Energy Surplus	Energy Deficit	
Cost of PPAs	PPAs expensive	<u>D6E</u>	<u>D6F</u>	
than market		RSL->IC->Market	RSL->Market->IC	
		IC->Proportionate allocation	IC->Proportionate allocation	
	PPAs cheaper	<u>D6E</u>	<u>D6F</u>	
	than market	RSL->IC->Market	RSL->Market->IC	
		IC->Proportionate allocation	IC->Proportionate allocation	

Click here for detailed illustrations



Allocation of PPAs – other issues (1/2)

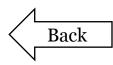
- Who bears the financial loss in case Intermediary Company is unable to fulfil its PPA obligations – such losses can be taken care by
 - 1. State Government support
 - 2. Socialisation through Universal Charge
- **2. Parameters basis which allocation will be done -** considering factors like Duration of PPAs, average/peak demand of consumers with each Supply company, consumer mix of Supply companies, size of PPAs etc.

3. PPA allocation or Power allocation

4. Price for allocation

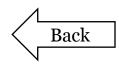
- Actual cost of PPA
- Uniform/Average cost
- Differential Bulk Supply Tariff (based on consumer mix)

5. Fixed or Dynamic allocation of PPAs/Power



Allocation of PPAs – other issues (2/2)

Approach	Pros	Cons					
Regarding price of a	Regarding price of allocating PPAs						
Actual cost of PPA	• Ease of settlement between generator and retail supply company	Certain Retail Supply Companies could get stuck with costlier PPAs or PPAs which expire soon					
		• Inter-regional or inter-category cross subsidies could get created					
Uniform/Average	• Level playing field could be created for all retail	• Settlement with generators due to several escalable					
cost	supply companies	and non escalable components could become an issue					
Differential Bulk	• Could be used as a tool for cross subsidy	• Inter-regional or inter-category cross subsidies					
Supply Tariff	management	could get created					
Regarding allocatio	n mechanism						
Fixed allocation of PPAs/Power	• No need to define consumer switching frequency. Supply companies will have to trade power among themselves to account for any change in consumer	 Mechanism would have to be developed for trading among retail supply companies Accounting for different duration of PPAs would 					
	base	become more complex due to inability to refresh allocation based on consumer base of supply company					
Dynamic allocation of	v i v i	• The frequency at which consumers would be					
PPAs/Power	changes in power scenario in future	allowed to switch supply company would have to be					
		linked with frequency of refreshing dynamic allocation of PPAs					



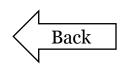
Metering services

Activity	Approach 1	Approach 2	Approach 3
Meter Reading	Retail Supply Company	Retail Supply Company	Distribution Company
Other Meter related	3 rd Party	Retail Supply Company	Distribution Company

Activity	Approach 4	Approach 5
Meter Reading	3 rd Party	Retail Supply Company
Other Meter related	3 rd Party	Distribution Company

Factors for consideration

Each of the above mentioned approach is considered along with approach adopted towards loss allocation (3 possible approaches, as discussed in earlier slides)

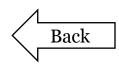


Metering services Approach I

- Meter reading Retail Supply Company
- Other activities 3rd Party Company

New Scenario: Losses allocated to 3rd party company assuming metering is a licensed activity

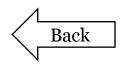
Loss allocation	Approach 1 (D2A)	Approach 2 (D2B)	Approach 3 (D2C)	Approach 4	
Technical Loss	Distribution	Distribution	Distribution	Distribution	
Hooking Loss	Distribution	Distribution	Retail Supply	3 rd party company	
Inaccurate Metering	Distribution	Retail Supply	Retail Supply	3 rd party company	
Meter tampering	Distribution	Retail Supply	Retail Supply	3 rd party company	
Collection Loss	Retail Supply	Retail Supply	Retail Supply	Retail Supply	
Possibility to fudge	Unlikely as supplier would	Both meter tampering and	Since all commercial	Unlikely as supplier would	
Losses	have to generate lesser	collection loss with	losses are allocated to	have to generate lesser	
	billing	supplier, thus no incentive	Supplier, it would make	billing	
		to fudge losses	efforts to reduce them		
Hooking losses	Supplier would have no	Supplier would have no	Supplier would have	3 rd party would have	
	incentive t o report	incentive t o report	incentive to report	incentive to report	
Meter tampering /	Supplier would have no	Supplier would have	Supplier would have	3 rd party would have	
bypassing losses	incentive t o report	incentive to reduce the	incentive to reduce the	incentive to reduce the	
		losses	losses	losses	
Conflict of Interest	Duty to install meter applic	able on 3 rd Party, but Suppli	er responsible (as per Sectio	on 55 of EA2003)	
Capital investment	3 rd party can do focused investments				
Ease of billing	Both meter reading and bill generation with same entity				
Number of visits to	Separate visits for meter reading and meter operations				
consumer					
Ease of consumer	No change required in metering				
switching					



Metering services Approach II

- Meter reading Retail Supply Company
- Other activities Retail Supply Company

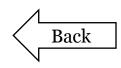
Loss allocation	Approach 1 (D2A)	Approach 2 (D2B)	Approach 3 (D2C)	
Technical Loss	Distribution	Distribution	Distribution	
Hooking Loss	Distribution	Distribution	Retail Supply	
Inaccurate Metering	Distribution	Retail Supply	Retail Supply	
Meter tampering	Distribution	Retail Supply	Retail Supply	
Collection Loss	Retail Supply	Retail Supply	Retail Supply	
Possibility to fudge Losses	Unlikely as the supplier would have to generate lesser billing	Both meter tampering and collection loss with supplier, thus no incentive to fudge losses	Since all commercial losses are allocated to Supplier, it would make efforts to reduce them	
Hooking losses	Supplier would have no incentive to report	Supplier would have no incentive to report	Supplier would have incentive to report	
Meter tampering /	Supplier would have no incentive	Supplier would have incentive to	Supplier would have incentive to	
bypassing losses	t o report	reduce the losses	reduce the losses	
Conflict of Interest (as per Section 55 of EA2003)	Duty to install meter with supplier itself			
Capital investment	May lead to duplication			
Ease of billing	Both meter reading and bill generation with same entity			
Number of visits to	Single visit for meter reading and meter operations			
consumer				
Ease of consumer switching	Change required in metering			



Metering services Approach III

- Meter reading Distribution Company
- Other activities Distribution Company

Loss allocation	Approach 1 (D2A)	Approach 2 (D2B)	Approach 3 (D2C)	
Technical Loss	Distribution	Distribution	Distribution	
Hooking Loss	Distribution	Distribution	Retail Supply	
Inaccurate Metering	Distribution	Retail Supply	Retail Supply	
Meter tampering	Distribution	Retail Supply	Retail Supply	
Collection Loss	Retail Supply	Retail Supply	Retail Supply	
Possibility to fudge Losses	Distribution Co. could inflate	Distribution Co. could inflate	Since commercial losses are	
	billing to hide meter tampering/	billing to hide hooking losses	allocated to Supplier,	
	bypass or hooking losses		Distribution would not have	
			incentive to fudge	
Hooking losses	Distribution Co. would have	Distribution Co. would have	Distribution Co. would have no	
	incentive to reduce the losses	incentive to reduce losses	incentive to reduce losses	
Meter tampering /	Distribution Co. would have	Distribution Co. would have no	Distribution Co. would have no	
bypassing losses	incentive to reduce the losses	incentive to reduce losses	incentive to reduce losses	
Conflict of Interest (as per	Duty to install meter applicable on	Distribution Co. but Supplier respo	onsible	
Section 55 of EA2003)				
Capital investment	Could be difficult to invest capital			
Ease of billing	Meter reading and billing with separate entities			
Number of visits to	Single visit for meter reading and meter operations			
consumer				
Ease of consumer	No change required in metering			
switching				

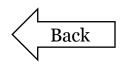


Metering services Approach IV

- Meter reading 3rd Party Company
- Other activities 3rd Party Company

New Scenario: Losses allocated to 3rd party company assuming metering is a licensed activity

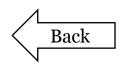
Loss allocation	Approach 1 (D2A)	Approach 2 (D2B)	Approach 3 (D2C)	Approach 4	
Technical Loss	Distribution	Distribution	Distribution	Distribution	
Hooking Loss	Distribution	Distribution	Retail Supply	3 rd party company	
Inaccurate Metering	Distribution	Retail Supply	Retail Supply	3 rd party company	
Meter tampering	Distribution	Retail Supply	Retail Supply	3 rd party company	
Collection Loss	Retail Supply	Retail Supply	Retail Supply	Retail Supply	
Possibility to fudge	No incentive to fudge	No incentive to fudge	No incentive to fudge	3 rd party company could	
Losses	losses	losses	losses	inflate billing to shift	
				losses	
Hooking losses	3 rd party would have no	3 rd party would have no	3 rd party would have no	3 rd party would have	
	incentive to report or	incentive to report or	incentive to report or	incentive to report or	
	reduce loss	reduce loss	reduce loss	reduce loss	
Meter tampering /	3 rd party would have no	3 rd party would have no	3 rd party would have no	3 rd party would have	
bypassing losses	incentive to report or	incentive to report or	incentive to report or	incentive to report or	
	reduce loss	reduce loss	reduce loss	reduce loss	
Conflict of Interest	Duty to install meter applic	able on 3 rd Party Co. but Su	pplier responsible (as per Se	ection 55 of EA2003)	
Capital investment	Can do focused investment	S			
Ease of billing	Meter reading and billing w	vith separate entities			
Number of visits to	Single visit for meter reading and meter operations				
consumer					
Ease of consumer	No change required in metering				
switching					



$Metering\ services\ Approach\ V$

- Meter reading Retail Supply Company
- Other activities Distribution Company

Loss allocation	Approach 1 (D2A)	Approach 2 (D2B)	Approach 3 (D2C)	
Technical Loss	Distribution	Distribution	Distribution	
Hooking Loss	Distribution	Distribution	Retail Supply	
Inaccurate Metering	Distribution	Retail Supply	Retail Supply	
Meter tampering	Distribution	Retail Supply	Retail Supply	
Collection Loss	Retail Supply	Retail Supply	Retail Supply	
Possibility to fudge Losses	Unlikely as the supplier would have to generate lesser billing	Both meter tampering and collection loss with supplier, thus no incentive to fudge losses	Since all commercial losses are allocated to Supplier, it would make efforts to reduce them	
Hooking losses	Appropriate entity will take care on consumer visit	Appropriate entity will take care on consumer visit	Appropriate entity will take care on consumer visit	
Meter tampering / bypassing losses	Appropriate entity will take care on consumer visit	Appropriate entity will take care on consumer visit	Appropriate entity will take care on consumer visit	
Conflict of Interest (as per Section 55 of EA2003)	Duty to install meter applicable on Distribution Co. but Supplier responsible			
Capital investment	Could be difficult to invest capital			
Ease of billing	Meter reading and billing with supplier			
Number of visits to consumer	Separate visit for meter reading and meter operations			
Ease of consumer switching	No change required in metering			



Balancing and Settlement

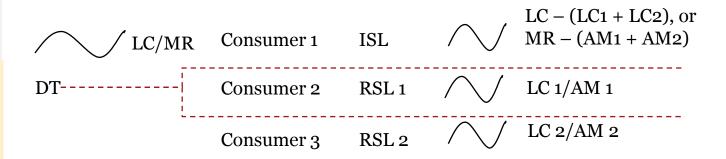
Approach 1 -

Making Advanced metering compulsory for new Retail Supply Companies

Ōr

Approach 2 -

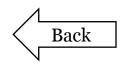
Based on consumer category wise sample load curve



Approach	Pr	os	Co	ons
Making Advanced	•	Would ensure gradual replacement of	•	High cost of Advanced
metering compulsory for		existing metering by Advanced metering		metering could become entry
new retail supply	•	Actual values of power consumption for		barrier for new retail supply
companies		each supplier can be calculated		companies
Based on consumer	•	No need of expensive Advanced metering	•	Would not give actual values of
category wise sample		in initial stages		power consumption of retail
load curve				supply companies

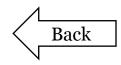
LC – Load Curve

AM – Advanced Metering



Consumer Interface

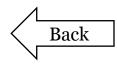
Issue/Approach	Approach 1	Approach 2	Approach 3
Features			
Interface for retail consumer	Supply Company	Distribution Company	Supply Company
Interface for open access consumer	Supply Company	Distribution Company	Distribution Company
Resolution of supply related issues	Supplier would take care at its end	Distribution Company would redirect to supplier	Supplier would take care at its end
Resolution of network issues	Supplier would redirect to Distribution Company	Distribution Company would take care at its end	Distribution Company would take care at its end
Parameters			
Ease of consumers	Single Interface	Single Interface	Multiple Interface
Setting the accountability	Could misguide consumer and shift blame	Could misguide consumer and shift blame	Supplier and Distribution both accountable for respective issues
Duplication of work	Complaints/queries/requests would have to be routed from supply to distribution companies	Complaints/queries/requests would have to be routed from distribution to supply companies	Duplication of efforts could be prevented
Need for new customer care assets	The existing customer care centres would be shifted to retail supplier	The existing customer care centres would be shifted to Distribution Co.	New assets would have to be developed



Standards of Performance (SOPs)

The list of current SOPs will be allocated between the new entities based on the division of roles and responsibilities, as follows -

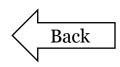
SOP	Distribution	Supply	Intermediary	Metering (if any)
Operation of Call Centre		✓		
Restoration of Supply	✓			
Quality of Supply	✓	✓		
Meter Complaints				✓
Shifting of meter	∀			✓
Shifting of service lines	✓			
New Connection	→	~		
Additional Load	→	~		
Transfer of Ownership		~		
Change of Category		~		
Temporary supply of Power		✓		
Consumer bill complaint		✓		
Disconnection of Supply	∀	✓		
Reconnection of Supply	∀	~		



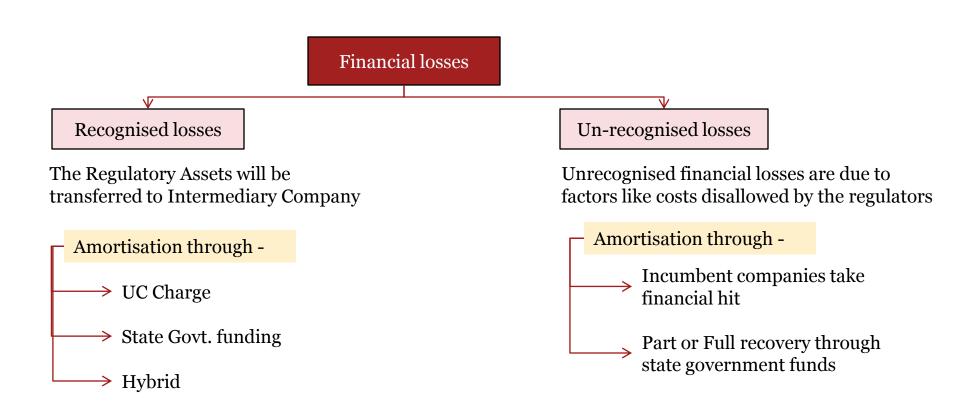
Tariff Determination

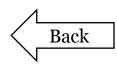
SERCs will determine unbundled tariffs individually for Distribution Company, Retail Supply Company and Intermediary Company, as follows -

Tariff for Distribution Co.	Tariff for Retail Supply Co.	Intermediary Co.
The SERCs would determine a regulated tariff allowing for –	For consumers not open to competition -	The SERCs would determine following allowed costs -
Network Capex	The SERCs would determine a	 Costs towards PPAs
• Opex	regulated tariff, allowing for–	Opex
• Losses	 Capital assets 	
	 Power Purchase cost 	
	Opex	
	 Losses 	
	For consumers open to competition –	
	For new Supply Companies, a ceiling tariff would be set	



Allocation of financial losses - Regulatory Assets (RA) and un-recognised financial losses (1/2)





Allocation of financial losses - Regulatory Assets (RA) and un-recognised financial losses (2/2)

Approach	Pros	Cons
Regarding recognised financial losses (Regulatory Assets)		
Universal Charge (UC)	• Transparent mechanism: UC would be shown as a separate item in the consumer bill	Additional financial burden on consumers: Since UC is non by-passable it adds financial burden on even small and marginalised consumers
State Govt	One time settlement: existing RAs can be	Additional burden on tax payers
support	amortised as a one-time benefit by Government funds	Fiscal deficit of State Governments may not allow this financial burden
		In case of private utilities the Stage Government would not be able to extend support
Hybrid	• Government Support to select consumers: The UC obligations of only marginalised consumers like agricultural category could be funded by State., the rest paying UC themselves	Additional burden on tax payers
		Fiscal deficit of State Governments may not allow this financial burden
		In case of private utilities the Stage Government would not be able to extend support
Regarding unrecognised financial losses		
Incumbents take a hit	• Right signal improve efficiencies in future: sends a signal to industry that efficiency improvement is only way out	Allocation between companies: allocation between Distribution and Supply company will be an issue
Full or part recovery allowed	• Sector viability: would help utilities to raise funds in future and ensure sector viability	Deterrent for efficiency improvement: companies who managed to reduce losses efficiently would be penalised indirectly

Thank you

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MODEL SMART GRID REGULATIONS

State Electricity Regulatory Commission (Smart Grid) Regulations, 20XX

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- 12. Smart Grid Plan, Programme, Project Completion Report
- 13. Miscellaneous

CHAPTER - 1: GENERAL

1. Short Title, Extent and Commencement

- (1) These Regulations may be called the (Name of State) Electricity Regulatory Commission (Smart Grid) Regulations, 20XX.
- (2) These Regulations shall be applicable to all Generating Companies, Transmission Licensees, Distribution Licensees and consumers in the State and connected to the state grid.
- (3) These Regulations shall come into force on the date of their publication in the Official Gazette.

2. Definitions

- (1) Unless the context otherwise requires, for the purpose of these Regulations:-
 - (a) 'Act' means the Electricity Act, 2003 and amendments thereof;
 - (b) 'Advanced Metering Infrastructure (AMI)' including smart meters means the infrastructure required to enable the Distribution Licensee to accurately collect, monitor and analyse real-time consumption data from consumers, communicate price signals to consumers and where permitted control load;
 - (c) 'Aggregator' is an entity registered with the Distribution Licensee to provide aggregation of one or more of the services like demand response services under the demand response mechanism, Distributed Generation, Energy Storage etc. within a control area;
 - (d) Commission' means Appropriate State Electricity Regulatory Commission or Joint Electricity Regulatory Commission as the case may be;
 - (e) 'Cyber Security' means protecting information, equipment, devices, computer, computer resource, network, programmes, data, communication device and information stored therein from unauthorised or unintended access, use, disclosure, disruption, modification or destruction;
 - (f) 'Electric Energy Storage' means a set of technologies capable of storing previously generated energy and releasing energy at a later time to feed electricity into grid. Electric storage technologies may store energy as potential, kinetic, chemical, or thermal energy, and include various types of batteries, flywheels, electrochemical, capacitors, compressed air storage, thermal storage devices and pumped hydroelectric power and able to generate electricity;
 - (g) 'Interoperability' means the measure of ease of integration between two systems or software components to achieve a functional goal;
 - (h) 'Key Performance Indicator (KPI)' is a type of performance measurement to evaluate its success, or to evaluate the outcome of a particular activity in which it is engaged;
 - (i) 'Smart Grid' means an electricity networks that can integrate the actions of all users connected to it using advanced metering, communication and information technology to deliver electricity efficiently, sustainably, reliably and securely;
 - (j) 'Wide Area Measurement Systems (WAMS)' is advanced measurement technology, information tools, and operational infrastructure that

facilitate the understanding and management of the increasingly complex behaviour exhibited by large power systems;

(2) The words and expressions used and not defined in these Regulations but defined in the Act, Rules and Regulations framed thereunder shall have the meaning assigned to them in the Act, Rules and Regulations.

Chapter II: Smart Grid Objectives and guidelines

3. Smart Grid Objectives

- (1) The objectives of these regulations are to enable integration of various smart grid technologies and measures to bring about economy, efficiency improvement in generation, transmission and distribution licensee operations, manage the transmission and distribution networks effectively, enhance network security, integrate renewable and clean energy into the grid and micro grids.
- (2) The objectives also include enhancing network visibility and access, promoting optimal asset utilization, improving consumer service levels thereby allowing for participation in operations of transmission licensees, distribution licensees through greater technology adoption across the value chain in the electricity sector and particularly in the transmission and distribution segments.

4. Guidelines on Smart Grid process

- (1) The Commission may from time to time issue guidelines for the generating company, transmission licensee, distribution licensee in execution of the activities including but not limited to.
 - a. Formulation of Smart Grid programmes
 - b. Implementation of Smart Grid programmes
 - c. Cost Effectiveness Assessment of Smart Grid programmes
 - d. Monitoring and Reporting of Smart Grid Plans and programmes
 - e. Essential requisites for Smart Grid programmes
 - f. Customer engagement and participation
 - g. Customer data protection
 - h. Training and capacity building
 - i. Methodology for setting Smart Grid plans and funding levels
 - . Database development framework and information system requirements
- (2) Issuance of such guidelines shall not be a pre-requisite for preparation and submission of the Smart Grid plan by the generating company, transmission licensee, distribution licensee

Chapter III: Smart Grid Cell

5. Constitution of Smart Grid Cell, its roles & responsibilities

- (1) Every transmission licensee, distribution licensee shall, constitute Smart Grid Cell within three months of notification of these regulations
- (2) The Smart Grid Cell so constituted shall have the authority and necessary resources so as to execute the functions assigned to it under these Regulations
- (3) The Smart Grid Cell shall be responsible for:

- a. Baseline study and development of data
- b. Formulation of Smart Grid Plans, Programmes, Projects,
- c. Design and development of Smart Grid projects including cost benefit analysis, plans for implementation, monitoring & reporting and for measurement & verification
- d. Seeking necessary approvals to Smart Grid Plans, Programmes, Projects
- e. Implementation of Smart Grid programmes
- f. Any other additional function that may be assigned by the Commission from time to time
- (4) The transmission licensee, distribution licensee may combine activities related to energy efficiency, demand side management and Smart Grid implementation within the same cell.

Chapter IV: Smart Grid Process

6. Baseline study and development of data

- (1) Transmission licensee, distribution licensee shall undertake baseline study to identify the targets and final outcomes for Smart Grid project programmes. The transmission licensee, distribution licensee shall also build the necessary database.
- (2) Transmission licensee, distribution licensee shall undertake study to estimate potential for employment of specific efficiency technologies and applications, establish key performance indicators, and determine existing baseline technical conditions.
- (3) On the basis of the results of baseline study, the transmission licensee, distribution licensee shall develop smart grid programme for its area of supply.

7. Formulation of Smart Grid Plan, Programmes, Projects

- (1) The transmission licensee, distribution licensee shall submit an integrated Multi-Year Smart Grid Plan for their respective Licence areas along-with Multi-Year Tariff Petition or ARR Petition, for the approval of Commission.
- (2) All Smart Grid projects requiring investments of more than Rupees 10 Crores (or such sum as specified by the Commission) shall be submitted to the Commission for prior approval of investments:

Provided that investments of less than Rupees 10 Crores (or such sum as specified by the Commission) shall not require prior approval of the Commission if it is part of Multi-Year Smart Grid Plan of the utility approved by the Commission:

- (3) The proposal for Smart Grid Projects shall include
 - (i) Detailed Project Report
 - (ii) Customer engagement and participation plan as applicable
 - (iii) Training and capacity building plan and
 - (iv) any other information that may be stipulated by the Commission from time to time:

Provided that the detailed project report would include inter alia description of the project, objective and rationale for the project, technical feasibility study, projected financial implications, target stakeholders, detailed cost benefit analysis detailing all costs qualitative and quantitative in nature, assessment of the project, in line with the

cost effectiveness guidelines issued by the Commission, proposed mechanism for recovery of costs, delivery strategy, implementation mechanism, implementation schedule, performance incentives if any, monitoring and evaluation plan, plan for increasing awareness among the stakeholders.

(4) A list of indicative components of Smart Grid Projects is appended as Schedule-X.

8. Approval of Smart Grid Plan, Programme, Project Document

- (1) The Commission shall approve a Smart Grid Programme, Project if it is in line with the Objectives set out in Section 3 of the Regulations.
- (2) The Commission may take assistance and advice of such experts as it deems necessary for examining the proposal submitted by the transmission licensee, distribution licensee.
- (3) The Commission while according approval to the proposals, may identify costs, if any, relating to the programme, project, and decide the methodology, procedure, process for recovery of such costs.
- (4) The Commission may provide the incentive / dis-incentive mechanism for the transmission licensee, distribution licensee linked to the execution, implementation and performance during the life of the project. The Commission may also specify financial incentives/dis-incentives to participating consumers to encourage active and effective participation in the Smart Grid programs.
- (5) The Commission may modify the proposal as deemed fit in order to ensure its consistency with overall objectives.

9. Execution of Smart Grid programmes, projects

- (1) The transmission licensee, distribution licensee shall undertake execution of the project, programme in line with the approval given by the Commission and other directions issued by the Commission from time to time.
- (2) The transmission licensee, distribution licensee shall normally adopt the system standards as per Regulations notified by the CEA. In such case where no standards or regulations are notified by the CEA the appropriate standards, regulations notified by the appropriate Commission shall be applicable. In respect of network, communication, products, interoperability and cyber security, the standards as provided by BIS or such appropriate authority shall be adopted. Where these standards are not yet in place, relevant IEC/IEEE/ANSI Standards shall be followed in that order.
- (3) The Regulations relating to standards of performance as notified by the Commission shall apply. Assessment of performance of the Smart Grid projects shall be carried out for incentivizing/penalizing performance of transmission licensee, distribution licensee. The Commission may specify and require implementation of additional standards of performance to maximize the benefits and ensure compliance of the Smart Grid performance standards proposed..
- (4) Transmission licensee, distribution licensee and other agencies responsible for implementation of the Smart Grid programmes, projects shall ensure that protection of consumer data and consumer privacy is accorded the highest levels of priority.

10. Mechanism for Cost Recovery

- (1) Transmission licensee, distribution licensee shall identify the net incremental costs, if any, associated with planning, design and implementation of programmes
- (2) Transmission licensee, distribution licensee may propose methodology for recovery of net incremental costs through tariff or any other mechanism
- (3) In order to qualify for cost recovery, each program must be
 - i. Approved prior to implementation and
 - ii. Implemented in accordance with the approved program plan and

Chapter V: Smart Grid Project Evaluation

11. Smart Grid Programme, Project Completion Report

- (1) The transmission licensee, distribution licensee will prepare and submit a detailed Programme, Project Completion Report and submit the same to the Commission within one month of completion of such programme.
- (2) The Report shall cover the programme, project expenses, physical achievements, constraints and difficulties faced, and deviations, if any.
- (3) Transmission licensee, distribution licensee shall place the completion report in public domain through its website.

12. Monitoring, Evaluation, Measurement and Verification of execution and performance of the Smart Grid Programme, Project

- (1) The Smart Grid programme, project shall be monitored and evaluated based on appropriate methodology including Key Performance Indicators as decided by the Commission using suitable measurement and verification protocols identified for each of the individual programmes, projects by the Commission.
- (2) Transmission licensee, distribution licensee shall also submit an evaluation report to the Commission, which inter alia will include outcomes, benefits, lessons learnt and way forward.

13. Miscellaneous

- (1) The Commission may, at any time add, vary, alter, modify or amend any provisions of these regulations. If any difficulty arises in giving effect to the provisions of these Regulations, the Commission may, by general or specific order, make such provisions not inconsistent with the provisions of the Act, as may appear to be necessary for removing the difficulty.
- (2) The Commission may, from time to time, issue orders and directions in regard to the implementation of the regulations and procedures to be followed.

A list of indicative components of Smart Grid Projects

- 1. Automated Metering Infrastructure (AMI)
- 2. Demand Response
- 3. Micro-Grids
- 4. Distribution SCADA/Distribution Management
- 5. Distributed Generation
- 6. Peak Load Management
- 7. Outage Management
- 8. Asset Management
- 9. Wide Area Measurement Systems
- 10. Energy Storage Projects
- 11. Grid Integration of Renewables
- 12. Electric Vehicle including Grid to Vehicle (G2V) and Vehicle to Grid (V2G) Interactions
- 13. Smart Grid Data collection and analysis
- 14. Tariff Mechanism including interruptible and dynamic tariffs, time of use, critical peak pricing, real time pricing etc

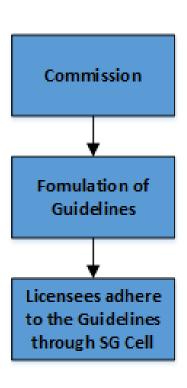
Model Smart Grid Regulations

Objectives

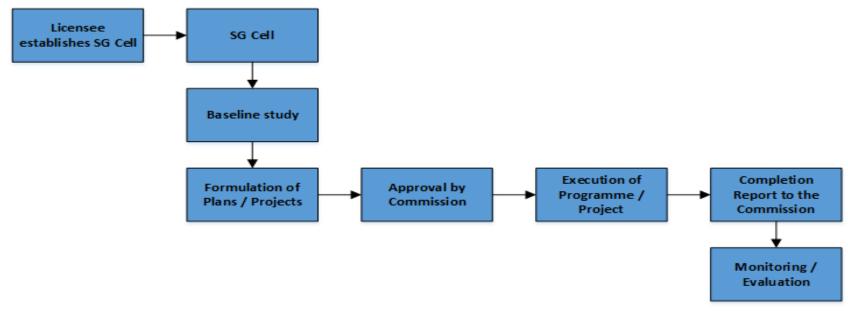
- To enable integration of various smart grid technologies and measures to bring about economy, efficiency improvement in generation, transmission and distribution licensee operations, manage the transmission and distribution networks effectively, enhance network security, integrate renewable and clean energy into the grid and micro grids.
- Enhancing network visibility and access, promoting optimal asset utilization, improving consumer service levels thereby allowing for participation in operations of transmission licensees, distribution licensees through greater technology adoption across the value chain in the electricity sector and particularly in the transmission and distribution segments.
- Applicable to Generation companies, Transmission licensees and distribution licensees

Guidelines by Commission

- Formulation
- Implementation
- Cost Effectiveness Assessment
- Monitoring and Reporting
- Essential requisites for Smart Grid programmes
- Customer engagement and participation
- Customer data protection
- Training and capacity building
- Methodology for setting Smart Grid plans and funding levels
- Database development framework and information system requirements
- Issuance of such guidelines shall not be a pre-requisite



Smart Grid Cell



- Baseline study and development of data
- Formulation of Smart Grid Plans, Programmes, Projects,
- Design and development of Smart Grid projects including cost benefit analysis, plans for implementation, monitoring & reporting and for measurement & verification
- Seeking necessary approvals to Smart Grid Plans, Programmes, Projects
- Implementation of Smart Grid programmes
- Any other additional function that may be assigned by the Commission from time to time
- The transmission licensee, distribution licensee may combine activities related to energy efficiency, demand side management and Smart Grid implementation within the same cell

Baseline study and development of data

- Identify the targets and final outcomes for Smart Grid project programmes.
- Build the necessary database.
- Estimate potential for employment of specific efficiency technologies and applications
- Establish key performance indicators, and determine existing baseline technical conditions.
- On the basis of the results, develop smart grid programme

Formulation of Smart Grid Plan, Programmes, Projects

- Submission of integrated Multi-Year Smart Grid Plan along-with MYT Petition or ARR Petition
- Prior approval of Commission for projects requiring investments of more than Rs. 10 Cr. (Commissions to determine the threshold)
- The proposal to include Detailed Project Report, Customer engagement and participation plan, Training and capacity building plan.



Approval of Smart Grid Plan, Programme, Project Document

- The Commission shall approve a Smart Grid Programme (in line with the Objectives)
- The Commission may take assistance and advice of such experts
- The Commission may identify costs, if any, and decide the methodology, procedure, process for recovery of such costs.
- The Commission may provide the incentive / dis-incentive mechanism linked to the execution, implementation and performance during the life of the project.
- The Commission may modify the proposal as deemed fit in order to ensure its consistency with overall objectives

Execution of Smart Grid Programmes, Projects

- Execution of the project, programme in line with the approval given by the Commission.
- Adoption of system standards as per CEA Regulations notified by the CEA. Else, regulations notified by the appropriate Commission shall be applicable.
- In respect of network, communication, products, interoperability and cyber security, the standards of BIS or relevant IEC/IEEE/ANSI Standards shall be followed in that order.
- Standards of Performance Regulation of the Commission shall apply.
- The Commission may specify additional standards of performance to maximize the benefits.
- The agencies responsible for implementation of the Smart Grid programmes, projects shall ensure that protection of consumer data and consumer privacy is accorded the highest levels of priority.

Mechanism for Cost Recovery

- Identification of the net incremental costs, if any, associated with planning, design and implementation of programmes
- Transmission licensee, distribution licensee may propose methodology for recovery of net incremental costs through tariff or any other mechanism
- In order to qualify for cost recovery, each program must be
 - Approved prior to implementation and
 - Implemented in accordance with the approved program plan

Completion Report

- Submits a detailed Programme, Project Completion Report to the Commission within one month of completion of such programme.
- The Report shall cover the programme, project expenses, physical achievements, constraints and difficulties faced, and deviations, if any.
- Transmission licensee, distribution licensee shall place the completion report in public domain through its website

Monitoring, Evaluation, Measurement and Verification of execution and performance

- The Smart Grid programme, project shall be monitored and evaluated based on appropriate methodology including Key Performance Indicators as decided by the Commission using suitable measurement and verification protocols identified for each of the individual programmes, projects by the Commission.
- Transmission licensee, distribution licensee shall also submit an evaluation report to the Commission, which inter alia will include outcomes, benefits, lessons learnt and way forward.



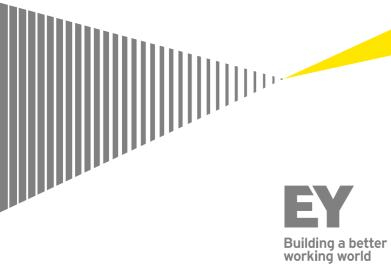
Indicative list of components of Smart Grid Projects

- Automated Metering Infrastructure (AMI)
- Demand Response
- Micro-Grids
- Distribution SCADA/Distribution Management
- Distributed Generation
- Peak Load Management
- Outage Management
- Asset Management
- Wide Area Measurement Systems
- Energy Storage Projects
- Grid Integration of Renewables
- Electric Vehicle including Grid to Vehicle (G2V) and Vehicle to Grid (V2G) Interactions
- Smart Grid Data collection and analysis
- Tariff Mechanism including interruptible and dynamic tariffs, time of use, critical peak pricing, real time pricing etc.

Forum of Regulators

Study on Performance of Distribution Utilities

June 2015







Agenda

Scope and Approach

Key observation

Categorization Methodology

Recommendation



Scope of assignment



Identifying KPI

Identifying Basic Parameters

Performance Assessment

Impact of Policy

• Impact of Regulatory Decision

Clustering

Bench Marking and Gaps Identification

Recommendation





Brief description of Key Financial, Techno- commercial parameters

Gross margin (%)	(Total Revenue - Power purchase cost)/Total Revenue
Gross margin with subsidy(%)	(Total Revenue - Power purchase cost-subsidy)/Total Revenue
Net profit margin (%)	Profit after tax/Total Revenue
Net profit margin (without subsidy)	Profit after tax (without subsidy)/ Total Revenue (without subsidy)
Receivables (no of days)	365/(Revenue from sale of power/Average account receivables)
Payables (no of days)	365/(Cost of purchase of power/Average account payables)
Debt/equity	(Long term debt + Short term debt) / Net worth*
Interest coverage ratio	(PAT + Depreciation + Interest expense)/Interest expense
Debt service coverage ratio	(PAT + Depreciation + Interest expense) / (Interest expense + Principal paymet due in the year)
ROE (%)	Profit after tax/ Net worth*
Fixed asset coverage ratio	Net fixed assets/Total debt
AT&C loss (%)	(Net input energy-Energy Realized) / Net input energy

^{*}Net worth = Equity + Reserves + Accumulated Profits, Losses – Miscellaneous expenses not written off





1. Profitability

The States that have shown substantial improvement in terms of increase in book profit or reduction in book losses in FY2013 vis-à-vis FY2012 are Bihar, Jharkhand, Odisha, Assam, Haryana, Punjab, Rajasthan, Tamil Nadu, Chhattisgarh and Maharashtra.

Parameter	FY2010	FY2011	FY2012	FY2013
Average Revenue (w/o subsidy)	2.68	3.03	3.30	3.76
Average Cost of Supply	3.55	3.98	4.55	5.01
Gap w/o subsidy	0.87	0.95	1.25	1.25
Gap on subsidy booked basis	0.40	0.65	0.88	0.81
Gap on subsidy received basis	0.61	0.68	0.94	0.83

2. Subsidy

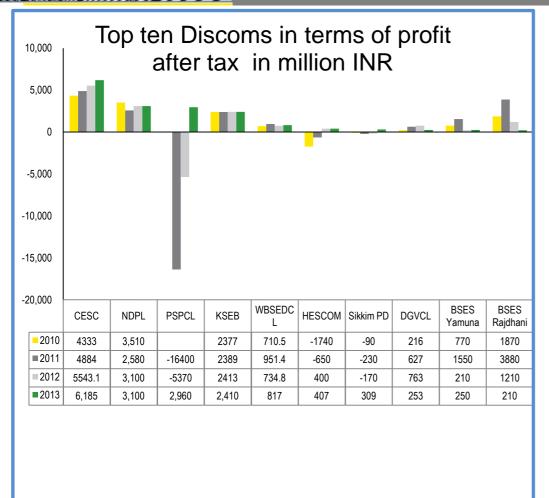
Parameter	FY2010	FY2011	FY2012	FY2013
Subsidy booked	-	227.05	300.09	369.64
Subsidy received	-	203.34	257.71	361.10

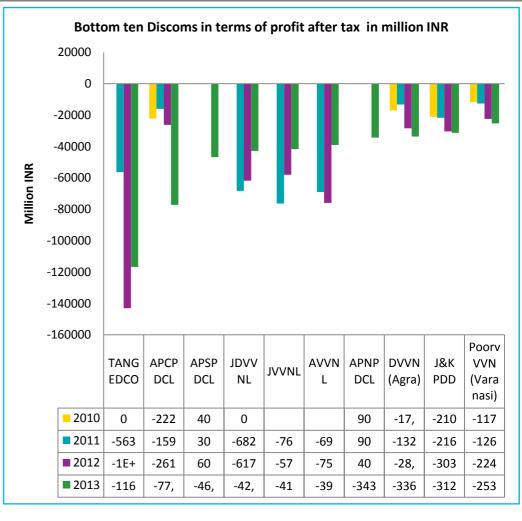
Subsidy booked as a percentage of revenue from sale of power increased to 12.81% in FY2013 as compared to 12.44% in FY2012. (10.93% in FY2011).

The subsidy released by the State Government has been about 98% of the subsidy booked by the utilities in FY2013. (85% in FY2012).

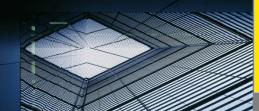
Profitability





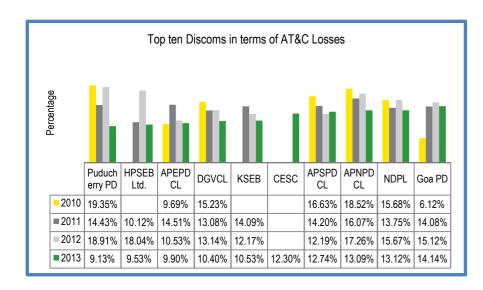


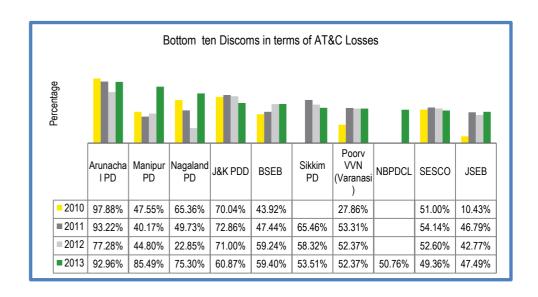




3. AT&C losses

AT&C losses reduced to 25.4% in FY2013 from 26.3% in FY2012 and 26.0% in FY2011 and Collection efficiency increased to 94.3% in FY2013 from 93.2% in FY2012 (94.1% in FY2011)



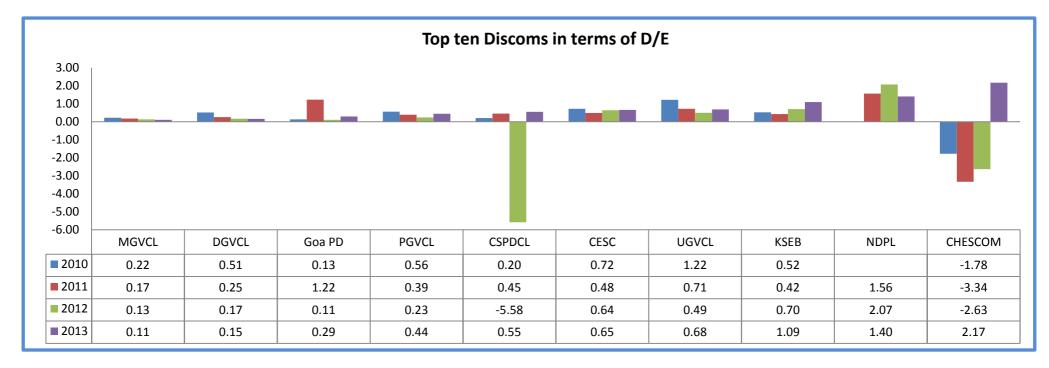


The national average of AT&C losses are 25.38 % in 2013. Out of 62 DISCOMs studied, 27 DISCOMs have AT&C losses lower than national average while 35 DISCOMs have AT&C losses higher than national average.

Debt to Equity



4. Debt to Equity



D/ E Break up					
No of					
DISCOMS	No of DISCOMS				
having Positive	having negative	Insufficient			
D/E	D/E	information			
20	28		14		

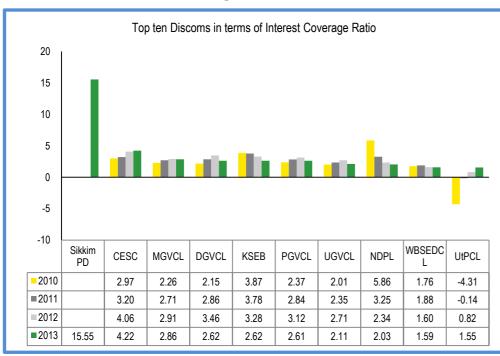
Debt to Equity Ratio					
DISCOMs having D/E below 2.33	DISCOMs having D/E above 2.33				
10					
10	1				



Interest service coverage ratio



5. The interest coverage ratio (ISCR) is a measure of a company's ability to meet its interest payments. The interest coverage ratio is a measure of the number of times a company could make the interest payments on its debt with its EBIT. It determines how easily a company can pay interest expenses on outstanding debt.



Interest coverage ratio					
No of DISCOMs with	No of DISCOMs with	Insufficient			
Positive ISCR	Negative ISCR	information			
20	34	8			

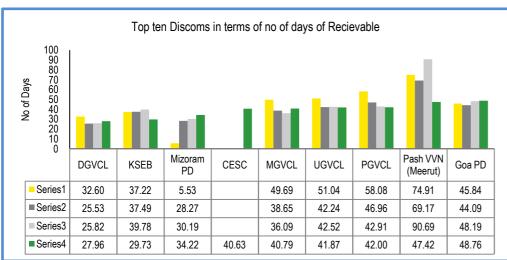
➤ The average interest coverage ratio (ICR) of 62 DISCOMs in 2013 is -0.78, means on an average DISCOMs could not pay their interest obligations

Key observations from FY2010 to FY2013 at National level



6. Receivables-

DISCOMs Pradesh APNPDCL), **HPSEB** of Delhi, Rajasthan, Gujarat Andhra (except and PSPCL, KSEB, TANGEDCO, Mizoram PD Goa have receivables than Ltd., and days. less Whereas, NBPDCL, SBPDCL, Sikkim PD, Arunachal PD, Manipur PD, MePDCL, Nagaland PD, DISCOMs in Uttar Pradesh (except PVVNL), CHESCOM and MP Madhya Kshetra VVCL) have high level of receivables of more than 200 days sale

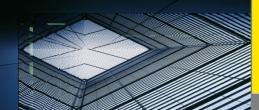


		00000	20.02	00.7	٠	00.10		00.0	٠	72.02	72.	٠.	50.05	40.10	
		Series4	27.96	29.7	'3	34.22	40.63	40.7	9	41.87	42.0	00	47.42	48.76	
L				,											_
١	No o	f days of	receival	ole											
١	No (of DISCO	OMs wit	n less	than	60	No of D	SCOMs	with	more t	han				
r	eceiv	able days	3				60 receiv	able da	ys			Insu	fficient inf	formation	
						13					41				8

Bottom ten Discoms in terms of no of days Recievable											
No of Days	,200 ,000 800 600 400 200		1	h	_	_	ııl	h	hi		
		Manipur PD	Poorv VVN (Varana si)	KESCO (kanpur)	NBPDC L	SBPDC L	CHESC OM	BSEB	DVVN (Agra)	Nagalan d PD	MVVN (Luckno w)
<u>-</u> S	eries1	1008.66	385.33	718.27			390.61	652.79	474.30	360.99	260.79
■ S	eries2	827.00	413.50	628.23			353.54	512.24	351.38	359.47	217.98
■ S	eries3	750.77	551.68	605.47			354.07	446.01	307.19	279.83	278.50
■ S	eries4	819.91	579.32	528.67	506.90	449.63	443.75	381.65	337.87	335.33	329.54

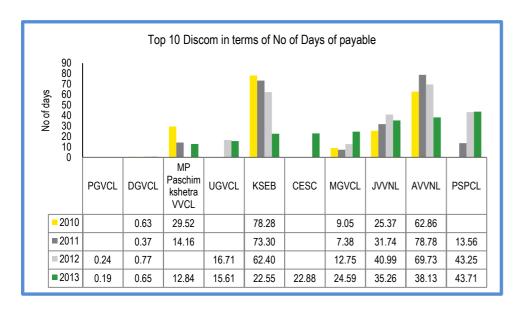
No of days of receivable		
	No of DISCOMs with	
No of DISCOMs with receivable less	receivable less than national	
than national average	average	Insufficient information
23	31	8

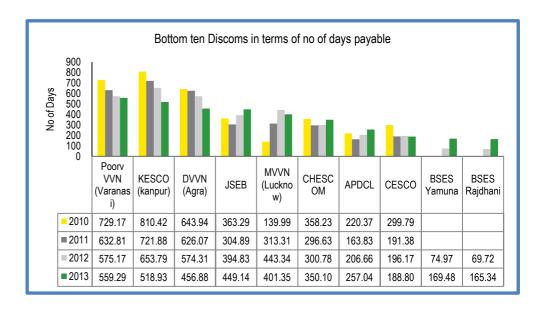




7. Payables-

The national average of number of days of payables for 2013 is about 104 days, while in 2012 it was 98, in 2011 it was 97, while in 2010 it was 109.





No of days of payables		
No of DISCOMs with less than 60	No of DISCOMs with more than	
payable days	60 payable days	Insufficient information
11	36	15

No of days of payables		
No of DISCOMs with less than 60	No of DISCOMs with more than	
payable days	60 payable days	Insufficient information
22	25	15



■ 2012

2013 53,050

41040

20.840

40,730

20070

36,200

21200

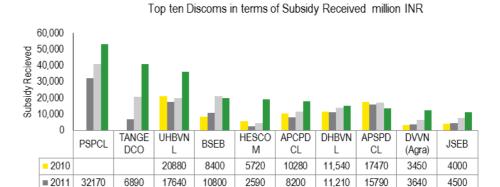
19,800



8. Regulatory Asset and Subsidy

States with Highest Regulatory Asset Build-up State Regulatory Assets (Rs billion)				
State	Rs billion			
Tamil Nadu	256.44			
Rajasthan	160.33			
Delhi	71.90			
Kerala	60.18			
Haryana 23.44				
West Bengal	21.75			

13.52



4620

19007

11410

17790

13,790

15,089

17270

13730

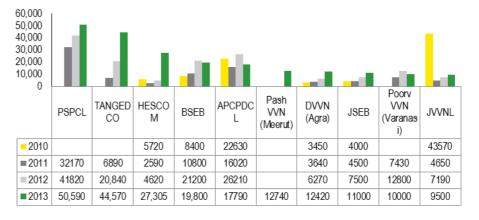
6270

12420

7500

11000

Top ten Discoms in terms of Subsidy Booked million INR



Punjab



Categorization of discoms

Profitability			Channel Efficiency			Solvency			Techno-commercial efficiency		
40%			15%			25%			20%		
Gross	Profit per	Difference in	No of days of	No of days	Ratio of Capex	Interest	Debt to	Fixed Asset	AT &C	Employee	AT&C
Margin	unit input	CAGR	Receivables	of Payables	and	Service	Equity	Coverage	losses	cost per unit	Loss-
without	energy	between			Depreciation in	Coverage	Ratio	Ratio		input energy	trend
Subsidy		Revenue and			the year	Ratio					
		growth									
15%	15%	10%	7.5%	2.5%	5%	7.5%	12.5%	5%	7.5%	7.5%	5%

low financial Low to very low financial and
performance operational performance
capability
1





Weights of key parameters

Score	Gross Margin without Subsidy	Profit per unit input energy	Difference in CAGR of Revenue and cost	No of days of Receivable s	No of days of Payable s	Ratio of Capex and Depreciation	Interest Coverag e Ratio	Debt to Equity Ratio	Fixed Asset Coverag e Ratio	AT &C losses	Employee cost per unit input energy	AT&C Loss- trend
5	More than 10%	More than 0.05	Above 5%	Less than 60 days	Less than 60 days	More than 7	More than 2	Less than 2	More Than 5	Less than 15%	Less than .25	More Than 30%
4	Between1 0% and 5%	Between 0.05 and 0.02	Between 5% and 2%	Between 60 to 90 days	Between 60 to 90 days	Between 7 and 4	Between 1.33 and 2	Between 2 and 3	Between 5 and 2	Between 15 % and 25%	Between .25 and .35	Between 30% and 20%
3	Between 5% and 0%	Between 0.02 and 0	Between 2% and 0%	Between 90 to 120 days	Between 90 to 120 days	Between 4 and 2	Between 1 and 1.33	Between 3 and 4	Between 5 and 2	Between 25% and 30%	Between .35 to 0.50	Between 20% and 5%
2	Between 0% and (10)%	Between 0 and (0.5)	Between - 0% and (5)%	Between 120 to 150 days	Between 120 to 150 days	Between 2 and 1	Less than 1 but more than zero	Between 4 and all higher positive values	Between 2 and 1	Between 30 % and 35%	Between 0.50 and 1	Between 5% and 0%
1	Below (10)%	Less than (0.5)	Below (5) %	Over 150 days	Over 150 days	Below 1	Negative	Negative	Below 1	More than 35%	More than 1	Negative





Categorization of discoms

Category A	Category B	Category C	Category D	Category E
CESC	CSPDCL	APDCL	APCPDCL	Arunachal PD
	HESCOM	BESCOM	APEPDCL	DVVN (Agra)
DGVCL	KSEB	BSES Rajdhani	APNPDCL	J&K PDD
MGVCL	MESCOM	BSES Yamuna	APSPDCL	JSEB
	MSEDCL	GESCOM	AVVNL	KESCO (kanpur)
PGVCL	NDPL	Goa PD	CESCO	Manipur PD
UGVCL	PSPCL	HPSEB Ltd.	CHESCOM	MVVN (Lucknow)
	UtPCL	MeECL/MePDCL	DHBVNL	Nagaland PD
	WBSEDCL	NESCO	JDVVNL	Poorv VVN (Varanasi)
		Pash VVN (Meerut)	JVVNL	UHBVNL
		Sikkim PD	Mizoram PD	
			MP Madhya kshetra	
			VVCL	
			MP Paschim kshetra	
			VVCL	
			MP Purv kshetra VVCL	
			NBPDCL	
			Puducherry PD	
			SBPDCL	
			SESCO	
			TANGEDCO	
			TSECL	
			WESCO	



Key observations



Category	Key observations
А	 Consistent track record of profitable growth- Profit per unit positive for all DISCOMs from FY2010 to FY2013 Cost reflective tariffs- Difference between tariff and average cost of supply is either positive
	or marginally negative
	Comfortable capital structure- Debt to Equity ratio below 1 for all DISCOMs
	AT&C losses less than 15% for all DISCOMs, except PGCVL (AT&C loss of ~30.0%)
	Healthy cash collection from consumers, collection days less than 45 for all DISCOMs
В	Profit per unit above (0.25) paisa for all DISCOMs
	AT&C losses below ~ 30% except WBSEDCL
	High leverage level, net worth positive for all DISCOMs, except UtPCL.
	Difference between tariff and average cost of supply is either positive or marginally negative
	Moderate to high receivable days, varies from 58 for PSPCL to 172 for NDPL.
С	In between Category B and Category E
D	
E	Profit per unit highly negative for all DISCOMs
	High AT&C losses (above 30% for all DISCOMs)
	 Negative net worth resulting in adverse capital structure, Debt to Equity ratio negative for all DISCOMs
	Difference between tariff and average cost of supply is negative and gap is above Rs 1.5
	 Significantly stretched receivable and payable days, varies from ~ 250 days for Arunachal PD to above 800 days for Manipur PD

Thank you

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